



Limited Service Campaign E0D/ESD Key Expiration Date Quick Reference Guide

Certain 2005-2008 Model Year Tacoma Vehicles



Customer Service

MARCH 31, 2016 **FRAME REPLACEMENT**

All frames must be inspected on or before March 31, 2016 in order to qualify for frame replacement. Vehicles inspected after this date will not be covered under the Limited Service Campaign.



CRC APPLICATION (COLD STATE ONLY)

March 31, 2016 is the last day of CRC application, regardless of vehicle inspection date taking place on or before the expiration date.

Note: Toyota notified customers and certain regulatory authorities that the campaign would expire on March 31, 2016; you must abide by this notice and not perform CRC application after the March 31, 2016 expiration date.



Parts Ordering

MARCH 29, 2016

CRC KIT ORDERING (Cold State Only)

March 29, 2016 is the last day to order CRC kits. CRC kits will be placed on stop sale and will not be able to be ordered after this date.

CRC kits are unable to be ordered after this date because it takes 3 business days to ship. Any kits ordered after this date will not arrive at the dealership in time to perform the CRC application.

Tacoma CRC Kit Part #: 00289-T00KT-DS

Note: CRC kits that support other ongoing campaigns will not be placed on stop sale.

APRIL 5, 2016

FRAME ORDERING

April 5, 2016 is the last day to order frames and all associated ancillary parts. Frames will be placed on stop sale after this date.

In addition the part lookup website access for 2005 to 2008 Tacoma parts will be turned off and will no longer be accessible for dealers.



Note: Part lookup tables for other ongoing frame campaigns will still be accessible through this website.

VIN Expiration and Reconciliation Process

APRIL 1, 2016

VIN EXPIRATION

All VINs that have not had warranty claims filed will be marked expired in TIS and National Service History. When the VINs are expired warranty claims will temporarily be placed in "Not Approved" status until the VIN has been reconciled.



APRIL 5, 2016 – APRIL 30, 2016

VEHICLE CLAIM RECONCILIATION

All vehicles that have not had warranty claims filed, frame repairs completed, or are awaiting frame parts as of April 1, 2016 are required to be reconciled using the Tacoma Frame Reconciliation Website. This must be completed by April 30, 2016.



Note:

- The reconciliation website will have a prepopulated VIN list based on VINs searched in the parts lookup website as of March 31, 2016. The VIN list is intended to assist with process.
- It is the dealer's responsibility to reconcile all VINs included or not included in the prepopulated list.
- Reconciliation begins April 5th so the required data analysis can be performed for the prepopulated list.

Claim Filing

Correctly reconciled VINs will be reopened in TIS for claim filing on a weekly basis during the reconciliation process. To confirm the VIN has been reopened check the VIN in TIS. Once the VIN has been reopened the warranty claim can be filed.

May 31, 2016

- Inspection Only Claims (Warm States)
- CRC Application Claims

VINs applicable to these repairs must have claims filed by this date. Unclaimed VINs will be marked expired June 1, 2016 closing the campaign.



Frame Repairs (Parts Arrival + 3 Months)

Toyota understands that this campaign has experienced parts issues, therefore, frame repairs and claims must be completed within 3 months of parts arrival.