

Technical Service Bulletin



PSS 91 myAudi PIN must be entered each time the vehicle is started

91 16 57 2044832/1 July 13, 2016.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2016	All	Not Applicable

Condition

The MMI requires the myAudi PIN to be entered each time the vehicle is started (Figure 1).

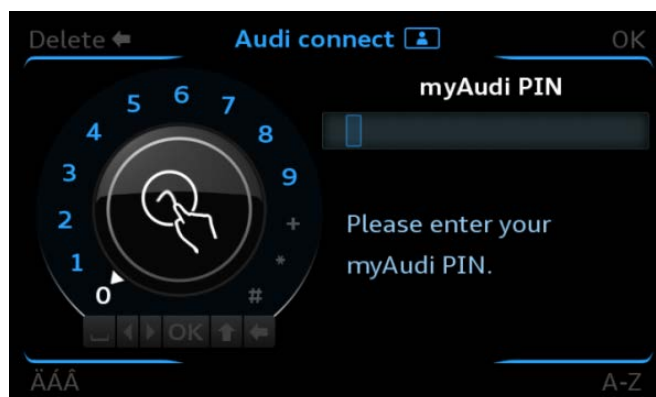


Figure 1. myAudi Pin entry screen.

Technical Background

The MMI software needs to be updated.

Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links*>>*Service*), or through the Technical Assistance page in Elsa.

Technical Service Bulletin



Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2044832) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.