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NISSAN BULLETIN Titan XD

Quality Assurance Hold

Reference: PC471 Date: August 5, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

UPDATE August 5, 2016
The announcement from July 22nd, 2016 has been revised to include:
• Information on action necessary for the previously announced quality hold

A STOP SALE CONDITION IS IN EFFECT.

Table with 4 columns: Affected Models/Years, Affected Population, Dealer Inventory, SERVICE COMM Activation date. Row 1: MY2016 Titan XD (A61), NA, 734, July 22, 2016

***** Detailed Information *****

As per our previous announcement, Nissan placed a temporary Quality Assurance (QA) Hold on approximately 734 specific MY 2016 Titan XD (A61) vehicles on July 22, 2016 to ensure vehicles delivered to our customers meet our exacting standards and customer expectations. This temporary hold remains in effect.

Nissan will be releasing a voluntary service campaign on these vehicles in the near future to address a concern with the high pressure turbo. Nissan expects to be able to provide parts and repair instructions by August 31, 2016.

NOTE: only certain Titan XD vehicles are affected, and other Titan XD vehicles are not affected by the QA hold, so dealers need to follow instructions below to identify the affected vehicles.

***** What Dealers Should Do *****

- 1. Verify if vehicles currently in dealer inventory are affected by this QA Hold using Service Comm I.D. PC471

Note: Dealers should continue to check new arriving inventory for QA Hold applicability.

- 2. Please do not sell or trade any affected vehicles in Dealer Inventory.
3. No further action is necessary at this time. Nissan will communicate instructions and claims information when the voluntary service campaign is announced.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC. Aftersales DIVISION