

SERVICE CAMPAIGN

CAMPAIGN BULLETIN

Warranty Information Booklet Voluntary Emission Service Campaign

Reference: MAILY Date: August 26, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:		SERVICE COMM Activation date:				
MY2016 Titan XD (Gas Only)	1,044	311	NA	NO			

Nissan is conducting a Voluntary Emission Service Campaign on approximately 1,044 model year 2016 Nissan Titan XD (gasoline only) vehicles. Nissan has discovered that model year 2016 Warranty Information Booklet contains inaccurate information related to the Federal Emission Performance and Defect Warranty Coverage details. The vehicles' Emission Performance and Defect warranties were incorrectly listed and should have been listed as 5 years / 50,000 miles. The vehicles' Federal and California Emission Long Term Defect warranties remain unchanged. Vehicle safety, fuel economy, drivability and performance are not affected.

To correct this condition, Nissan is conducting a Voluntary Emission Service Campaign to provide a warranty addendum sticker that contains the most current emission warranty information to owners and dealers with affected inventory.

***** What Dealers Should Do *****

- 1. Nissan asks Dealers to place the warranty addendum sticker behind the front cover of the original Warranty Information Booklet that came with the vehicle on any affected vehicles in dealer inventory.
- 2. If an affected vehicle has been retailed by the time the warranty addendum sticker arrives, dealers are asked to forward the letter and warranty addendum sticker to the customer.

SERVICE COMM will not be active for this campaign. A list of affected vehicles in dealer inventory subject to this voluntary emissions service campaign is included with this announcement.

***** Release Schedule *****

Owner Notification	•	Nissan will begin mailing Owner Letters with warranty addendum stickers to dealers and customers in August ,
		2016.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. No.

Q. How do I identify an affected vehicle in SERVICE COMM?

A. This service campaign will not be active in SERVICE COMM. An official letter and addendum sticker are being sent to all affected dealers and owners. The letters are VIN specific to assist dealers in identifying affected vehicles. Dealers may also use the VIN list that accompanies this announcement.

Q. What is the reason for this warranty addendum sticker notification?

A. Nissan has discovered that model year 2016 Warranty Information Booklet contains inaccurate information related to the Federal Emission Performance and Defect Warranty Coverage details. The vehicles' Emission Performance and Defect warranties were incorrectly listed and should have been listed as 5 years / 50,000 miles. The vehicles' Federal and California Emission Long Term Defect warranties remain unchanged. Vehicle safety, fuel economy, drivability and performance are not affected. The warranty addendum sticker will provide the most up-to-date emission warranty information.

Q. What is the possible effect of the condition?

A. If the vehicle is not equipped with the most up-to-date emission warranty information, it may be difficult for the customer to clearly understand what is covered under this warranty and for how long. Please note that the information contained on the warranty addendum sticker is only for the customer's understanding, and DOES NOT affect how a dealer would apply emission warranty coverage during a service appointment.

Q. What will be the corrective action for this voluntary service campaign?

A. Nissan will mail an emission warranty addendum sticker with the most current warranty information. Owners should store this sticker in a safe place for their records, preferably placed behind the front cover of the original Warranty Information Booklet that came with the vehicle.

Q. When will vehicle owners be notified?

A. Nissan will begin notifying vehicle owners in August 2016, via U.S. mail.

Q. Is there any charge for the new Warranty Addendum Sticker?

A. There is no repair associated with this campaign, it is only a mailing to provide updated warranty information. This action is offered free to the customer.

- Q. What model year Titan vehicles are involved?
- A. Approximately 1044 Nissan Titan XD (gasoline only) vehicles in Canada, the United States, and territories are affected.
- Q. I have a 2016 Titan XD (gasoline only) vehicle but did not receive a letter, how can I tell if my vehicle is affected?
- A. Please give me your vehicle identification number (VIN) so that I can check if your vehicle is affected in this campaign.
- Q. Are you experiencing this condition on any other Nissan (or Infiniti) models?
- A. No
- Q. Does this campaign affect Titan XD (gasoline only) vehicles sold in Canada?
- A. Yes.
- Q. Can this campaign be performed on U.S. vehicles that are being operated in Foreign Countries (Overseas)?
- A. Yes.

2016 NISSAN WARRANTY INFORMATION BOOKLET SUPPLEMENT

The information contained within this supplement amends pages 1, 9, 11, 12, 13 and 15 of the 2016 Nissan Warranty Information Booklet by clarifying the Federal Emission Defect and Performance Warranty Coverage of 5 years / 50,000 miles, whichever occurs first, for all TITAN XD models (Gas and Diesel). The changes are applicable to 2016 Nissan U.S. TITAN Gas XD models.

All other warranty terms, conditions and limitations remain unchanged.

Please Read carefully and keep with the Warranty Information Booklet in your vehicle.

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WARRANTY COVERAGE AT A GLANCE

Summary of Warranty Coverage*

0 miles 90,000 mile 36 months / 36,000 miles **Basic Coverage Corrosion Coverage (Perforation)** 60 months / unlimited mileage 60 months / 60,000 miles **Powertrain Coverage** Diesel Powertrain Coverage ** 60 months / 100,000 miles Federal Emission Performance *** 24 months / 24,000 miles Federal Emission Defect *** 36 months / 36,000 miles 96 months / 80,000 miles Federal Emission Long Term Defect ** California Emission Performance 36 months / 50,000 miles 36 months / 50,000 miles California Emission Defect **California Emission Long Term Defect** 84 months / 70,000 miles 120 months / unlimited mileage **Seat Belt**

^{*} See the express terms of the appropriate warranty printed in this booklet, which terms control if there is a conflict with this chart.

^{**} Warranty coverage applies to vehicles equipped with Cummins Diesel Engine.

^{***} Federal Emissions Performance and Defect for TITAN XD models (Gas and Diesel) is 60 months/50,000 miles.

FEDERAL VEHICLE EMISSION CONTROL LIMITED WARRANTIES

EMISSION DEFECTS WARRANTY

Nissan¹ warrants that your vehicle was designed, built and equipped to conform at the time of sale with all applicable United States emission standards.

This warranty covers any repairs needed to correct defects in materials or workmanship which would cause your vehicle not to meet these standards.

WHAT IS COVERED UNDER THE DEFECTS WARRANTY

Covered components are listed below under the caption "WARRANTY PARTS LIST." Exceptions to this warranty are listed below under the caption "WHAT IS NOT COVERED UNDER EITHER THE DEFECTS OR PERFORMANCE WARRANTIES."

HOW LONG IS THE DEFECTS WARRANTY

This warranty is for 3 years or 36,000 miles, whichever occurs first. For TITAN XD models (Gas and Diesel), this warranty is for 5 years or 50,000 miles, whichever occurs first. The warranty begins the date the vehicle is delivered to the first retail buyer or put into use, whichever is earlier. Additionally, the engine control module / onboard diagnostic device and catalytic converter(s) listed below and indicated by an "O" under the caption "WARRANTY PARTS LIST" are covered for 8 years or 80,000 miles, whichever occurs first, except for TITAN XD models (Gas and Diesel) for which the engine control module / onboard diagnostic device and catalytic converter coverage is 5 years or 50,000 miles, whichever occurs first.

EMISSIONS PERFORMANCE WARRANTY WHEN DOES THIS WARRANTY APPLY

The Emission Performance warranty applies to your 2016 Nissan vehicle ONLY when both of the following occur.

- The vehicle fails to meet applicable emissions standards as judged by an emissions test approved by the Environmental Protection Agency (EPA).
- This failure results or will result in some penalty to you, such as a monetary fine or the denial of the right to use your vehicle, under local, state or federal law.

For example, if your state requires an EPA approved yearly vehicle inspection before you receive a renewed license, this warranty applies to your vehicle. In areas where there is no approved test program, this warranty does not apply.

WHAT IS COVERED AND FOR HOW LONG UNDER THE PERFORMANCE WARRANTY

Nissan¹ warrants that it will remedy any non-conformity in your vehicle which causes it to fail an approved emissions test during the first 24 months or 24,000 miles, whichever occurs first. For TITAN XD models (Gas and Diesel), this warranty is for 60 months or 50,000 miles, whichever occurs first. This warranty begins the date the vehicle is delivered to the first retail buyer or put into use, whichever is earlier.

Additionally, failure of an approved emissions test resulting from the failure of those parts listed below under the caption "WARRANTY PARTS LIST" are covered by the EMISSIONS DEFECTS WARRANTY described above.

Exceptions to this warranty are listed below under the caption "WHAT IS NOT COVERED UNDER EITHER THE DEFECTS OR PERFORMANCE WARRANTIES."

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¹ Nissan indicates Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003 which distributes Nissan vehicles in the United States.

FEDERAL VEHICLE EMISSION CONTROL LIMITED WARRANTIES

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

EXTRA EXPENSES - LIMITATIONS OF DAMAGES

This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

ANY IMPLIED WARRANTY OF MERCHANTABIL-ITY AND FITNESS FOR A PARTICULAR PUR-POSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan¹ does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.

WARRANTY PARTS LIST

- Fuel injection system
- Engine control module/onboard diagnostic device
- Oxvaen sensor(s)
- Mass air flow sensor
- Intake manifold
- Throttle body
- Catalytic converter (including selective catalytic reduction and diesel oxidation catalysts)
- Exhaust manifold(s)
- Exhaust tube from manifold to catalytic converter
- Front exhaust tube with catalytic converter permanently attached
- Camshaft position sensor(s)
- Crankshaft position sensor(s)
- Spark plugs, ignition coil and wires
- Ignition control module
- Exhaust manifold with catalytic converter permanently attached
- Diesel Exhaust Fluid System
- Diesel Particulate Filter
- Charge Air Cooler (Diesel)
- Fuel Supply Manifold (Diesel)
- High Pressure Fuel Pump (Diesel)
- Turbocharger(s)
- Evaporative emission control system
- Fuel filler neck restrictor and check valve
- Fuel tank and filler cap
- Idle air control system

- Positive crankcase ventilation system
- Exhaust gas recirculation (EGR) control system
- Pulsed secondary air injection system and valves
- Hoses, clamps, fittings, tubing, sealing gaskets or devices and mounting hardware used in above systems
- Vacuum and temperature sensitive valves and switches used in above systems
- Electronic sensors and controls used in above systems

The Emission Performance or Defect Warranty may be subject to future governmental administrative action. Nissan reserves the right to change the terms of the warranty to be consistent with these actions. See your dealer for information regarding possible changes.

CALIFORNIA VEHICLE EMISSION CONTROL WARRANTIES^{1, 2}

The following statement is required to be provided by regulations of the California Air Resources Board.

YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board is pleased to explain the emission control system warranty on your 2016 vehicle³. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. Nissan⁴ must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the fuel-injection system, the ignition system, catalytic converter and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, Nissan will repair your vehicle at no cost to you including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE

For 3 years or 50,000 miles (whichever occurs first):

- If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Nissan to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
- If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Nissan. This is your short-term emission control system DEFECTS WAR-RANTY.

For 7 years or 70,000 miles (whichever occurs first):

If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Nissan. This is your long-term emission control system DEFECTS WARRANTY.

OWNER'S WARRANTY RESPONSIBILITIES

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. Nissan recommends that you retain all receipts covering maintenance on your vehicle, but Nissan cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Nissan dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that Nissan may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Nissan's Consumer Affairs Department at 1-800-NISSAN-1 (1-800-647-7261) or the California Air Resources Board at 9528 Telstar Avenue, El Monte CA 91731.

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¹ These warranties apply to all California and 50-state emission equipped 2016 model year Nissan light-duty vehicles sold for registration as new vehicles in California, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, Oregon, Pennsylvania, Rhode Island, Vermont, or Washington only. These warranties apply to all California and 50-state emission equipped 2016 model year Nissan TITAN XD models (Gas and Diesel) sold for registration as new vehicles in California, Connecticut, Delaware, Maine, Maryland, Massachusetts, Oregon, Rhode Island, and Vermont.

² These warranties additionally apply to all Model Year 2016 Zero Emission Vehicles (ZEVs) sold in the state of New York.

³ Throughout this Limited Emission Control Warranty, "vehicle" means a Nissan model vehicle.

⁴ Nissan indicates Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003 which manufactures and distributes Nissan vehicles in the United States.

CALIFORNIA VEHICLE EMISSION CONTROL WARRANTIES^{1, 2}

The following is Nissan's⁴ new vehicle emission control warranty statement for light-duty vehicles certified for sale in California and sold for registration as a new vehicle in California, Connecticut, Delaware, Maine, Maryland, Massachusetts. New Jersey, Oregon, Pennsylvania, Rhode Island, Vermont or Washington only. These warranties apply to all California and 50-state emission equipped 2016 model year Nissan TITAN XD models (Gas and Diesel) sold for registration as new vehicles in California, Connecticut, Delaware, Maine, Maryland, Massachusetts, Oregon, Rhode Island, and Vermont.

LIMITATION OF WARRANTIES AND OTHER WARRANTY TERMS AND STATE LAW RIGHTS

EXTRA EXPENSES - LIMITATIONS OF DAMAGES

This warranty does not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

ANY IMPLIED WARRANTY OF MERCHANT-ABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURA-TION OF THIS WRITTEN WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Nissan does not authorize any person to create for it any other warranty, obligation or liability in connection with this vehicle.

EMISSIONS DEFECTS WARRANTY

WHAT IS COVERED

Nissan warrants that your vehicle was designed, built and equipped to conform with all applicable requirements of the California Air Resources Board. This warranty covers any part which affects applicable regulated emission(s).

Exceptions to this warranty are listed below under the caption "WHAT IS NOT COVERED."

HOW LONG IS THE WARRANTY

This warranty is for 3 years or 50,000 miles, whichever occurs first. Additionally, the components listed under the caption "Long-Term Emission System Defects Warranty Parts List" are covered for 7 years or 70,000 miles, whichever occurs first, and except that the catalytic converter and engine control module (ECM) are warranted for 8 years or 80,000 miles, whichever occurs first for all vehicles except the TITAN XD models (Gas and Diesel). Additionally for TITAN XD Diesel, the warranty for EGR cooler, low pressure turbocharger, and cylinder head gasket is 10 years or 150,000 miles, whichever occurs first. The warranty begins the date the vehicle is delivered to the first retail buyer or put into use, whichever is earlier.

Some items require scheduled replacement before 50,000 miles. These items are warranted only up to the replacement interval. The replacement intervals are outlined in the maintenance instructions in your Nissan Service & Maintenance Guide.

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CALIFORNIA VEHICLE EMISSION CONTROL WARRANTIES^{1, 2}

LONG-TERM EMISSION SYSTEM DEFECTS WARRANTY PARTS LIST

	EGI Wiring Harness	Fuel Tank	Engine Control Module°	Throttle Body	Intake Manifold	Exhaust Manifold w/Catalytic Converter°	Front Exhaust Tube w/Catalytic Converter°	Diesel Catalyst and Particulate Filter Assembly	Selective Catalyst Reduction Assembly	Torque Converter Drive Plate	Transmission Control Module	Turbocharger	Turbocharger Speed Sensor	Charge Air Cooler	Crankcase Breather	Diesel Exhaust Fluid Tank	EGR Valve	Fuel Injector	Fuel Supply Manifold Assembly	High-Pressure Fuel Tube Assembly	High-Pressure Fuel Pump	Low Pressure Turbocharger°°	EGR Cooler°°	Cylinder Head Gasket°°
TITAN Gas	Х	Х	Х	Х	х	Х	Х			Х														
TITAN XD Gas	Х	Х	Х	Х	х	Х	Х			Х														
TITAN XD Diesel	Х	Х	Х		Х			Х	Х		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х