

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: June 23, 2016
TO: Mitsubishi Motors US & Puerto Rico Dealer Service and Parts Managers
RE: Photo Required Condition (PRC) for TPMS Sensor Replacement
TIN NO. TIN-16-31-001

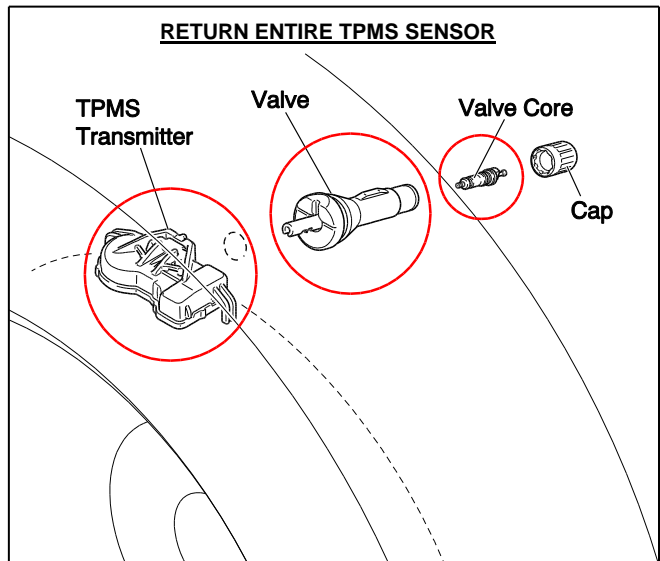
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AFFECTED VEHICLES: 2014 - 2017 Mirage and 2017 Mirage G4

PURPOSE

When replacing a TPMS sensor under warranty on 2014 – 2017 Mirage and 2017 Mirage G4 vehicles, the following information is now required in the Photo Required Condition & Pre Approval Center:

- A photo of the TPMS sensor (including the sensor body and valve stem) taken when the tire was dismounted at your dealership. The photo must show whether or not the sensor was attached to the wheel (valve stem) or loose inside the tire upon arrival.



- Select the category "TPMS SENSORS IN WHEEL PHOTOS."
- Enter the following in the "Defect Description and Projected Repair Process" field in the PRC:
 - A list of the failure DTCs that were set.
 - Whether or not the tire was previously dismounted prior to this service (for example, "Yes, the tire was dismounted" or "No, the tire was never dismounted). Obtain this information from the customer if necessary.

MITSUBISHI EMPLOYEE LINK		Photo Required Condition & Pre Approval Center Photos Required Condition Detail		99360 - PRODUCT SUPPORT CENTER	
VIN	ML32A4HJ6FHD12113	Model	MIRAGE 2015	In Serv Date	2016-05-16
Color Cd	X08				
PRC Code	Entered Date	Required (for Claim Payment)	Repair Type		
	06/17/16 04:45	TPMS SENSORS IN WHEEL PHOTOS	Optional/Requested	[Select one]	
Repair Order	Vehicle Status	Current Mileage	Customer Name		
[Select one]		21000			
Policy Adjustment/Goodwill?	Rust Perforation Coverage?				
<input type="checkbox"/>	<input type="checkbox"/>				
Defect Description and Projected Repair Process					
Picture 1: C1921. TPMS sensor was attached to the wheel. Tire was never dismantled prior to today.					
Picture 2: C1931. TPMS sensor was detached from the wheel. Tire was dismantled at 14k miles for flat tire repair.					
Dealer Contact					
Dealer Phone Number	Name of Contact and Title				
Status	Status Reason and MMNA to Dealer Comments				
<div>PRC Submission List</div> <div>Attach Photos/Files</div>					

NOTE: Photos must be posted on the PRC before entering the related Warranty claim.

MMNA will issue a Warranty Parts Return Request for all replaced (Mirage) TPMS sensors (which includes the valve stem).

Please continue posting the TPMS sensor photos to the PRC until a cancellation notice is published by MMNA headquarters.