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NISSAN BULLETIN Titan XD

Quality Assurance Hold

Reference: PC471 Date: July 22, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

A STOP SALE CONDITION IS IN EFFECT.

Table with 4 columns: Affected Models/Years, Affected Population, Dealer Inventory, SERVICE COMM Activation date. Row 1: MY2016 Titan XD (A61), NA, 734, July 22, 2016

\*\*\*\*\* Detailed Information \*\*\*\*\*

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain specific vehicles on a temporary Quality Assurance (QA) Hold to assure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Effective immediately, Nissan is placing a temporary Quality Assurance (QA) Hold on approximately 734 specific MY 2016 Titan XD (A61) vehicles.

NOTE: only certain Titan SD vehicles are affected, and other Titan XD vehicles are not affected by the QA hold, so dealers need to follow instructions below to identify the affected vehicles.

\*\*\*\*\* What Dealers Should Do \*\*\*\*\*

- 1. Verify if vehicles currently in dealer inventory are affected by this QA Hold using Service Comm I.D. PC471

Note: Dealers should continue to check new arriving inventory for QA Hold applicability.

- 2. Please do not drive, sell, or trade the specific 2016 Titan XD vehicles in Dealer Inventory subject to this QA Hold.
3. No further action is necessary at this time. Nissan will provide an update by August 5th, 2016.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC. Aftersales DIVISION