SSM 45893 Some 2017 Escape vehicles equipped with Electronic Manual Temperature Control (EMTC) may lack the ability to enable the Heater Ventilation and Air Conditioning (HVAC) module settings when installing a FIA scalable or Ford Original Accessory (FOA) remote start kit. The remote start - HVAC parameter identified in the product installation instructions may be missing in the Integrated Diagnostic System (IDS) Programmable Parameters Remote Start menu. During remote start kit installation use IDS release 100.05 or higher and enable the HVAC module feature under the Programmable Parameters Remote Start menu. Failure to enable the HVAC remote start parameter will result in a lack of HVAC operation during a remote start event.