



Innovation that excites

NISSAN BULLETIN

FRONT PROP SHAFT BOLT TORQUE Dealer Inventory Inspection

Reference: PC474
Date: July 30, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:
MY2016 Titan	NA	963	July 30, 2016

*******Dealer Announcement*******

Nissan is conducting a dealer inventory inspection on **963** specific 2016 Titan vehicles identified in Service Comm. Dealers should inspect the Front Prop Shaft Bolt torque and if the bolts are found to be not torqued to specification, all bolts and nuts should be replaced and tightened to specification

These vehicles are either currently in dealer inventory or assigned and in transit to the dealer.

*******What Dealers Should Do*******

PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

1. Verify if vehicles currently in dealer inventory are affected by this inspection using Service Comm **I.D. PC474**.
 - **As a reminder new vehicles in dealer inventory can be also be identified using DCS (Sales-> Vehicle Inventory, and filter by Open Campaign) or Service Comm.**
2. Use the attached procedure to inspect the Front Prop Shaft Bolt torque and if necessary, replace the prop shaft nuts and bolts and tighten the fasteners to specification.
3. The service department should submit the applicable warranty claim for the action performed so it can be closed on Service Comm and release the vehicle.

******* Dealer Responsibility *******

It is the dealer’s responsibility to check Service Comm using the appropriate campaign I.D for the inspection status on each affected vehicle currently in inventory. Nissan requests dealers to perform this inspection on vehicles in inventory prior to being retailed to ensure customer satisfaction.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION



DEALER SERVICE ACTION PC474 - 2016 TITAN (A61) – FRONT PROP SHAFT BOLT TORQUE

SERVICE PROCEDURE:

1. Lift the vehicle using a hoist.

2. Locate the (4) front prop shaft bolts (Figure 1).

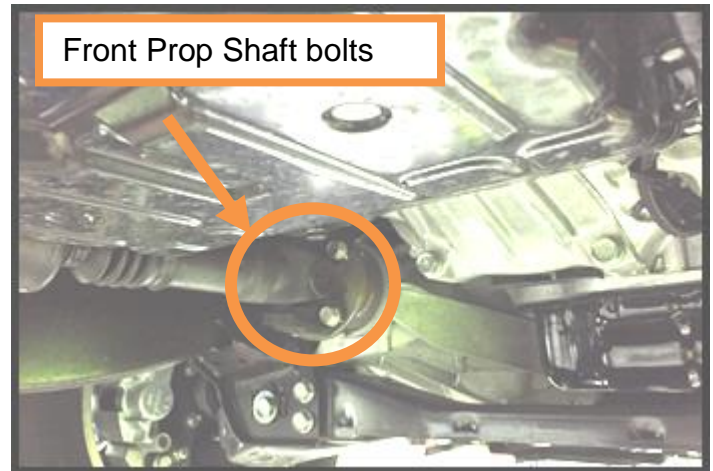


Figure 1

3. Place a 17MM box end wrench on one of the bolts, while holding the Prop Shaft in place and apply LIGHT to MODERATE force, repeat on the other bolts. (Figure 2):

- If **any** of the bolts move (NOT the prop shaft) **replace** all 4 of the front prop shaft bolts and nuts, (see Parts Information below).
- Torque NEW Front Prop Shaft bolts and nuts:

80N·m (59 ft-lb)

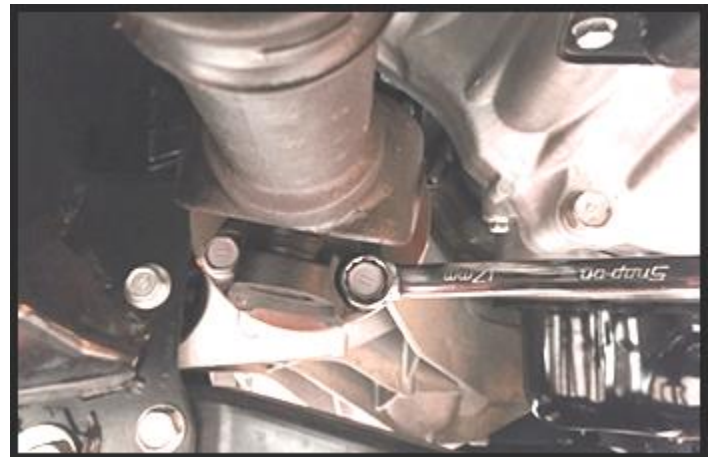


Figure 2

4. Lower the vehicle off the hoist.

5. Submit claim using claims information below.

6. Release the vehicle.

PARTS INFORMATION:

Description	Quantity	Part #
Bolt	4	37120-5X05A
Nut	4	37171-AL60A

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC474

Claim Type:	CM			
PNC:	PC474			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Inspect All bolts tightened - OK Condition.	PC4740	0.2 hrs.	No	No
Inspect and Replace (4) bolts and (4) nuts and Torque to spec - Repair Needed.	PC4741	0.3 hrs.	Yes	No