



Kia Motors America, Inc.
Corporate Headquarters
111 Peters Canyon Road, Irvine, CA 92606-1790 USA

Voluntary Emissions Recall

September 23, 2016

Dear Kia Sorento Owner:

Kia Motors America, Inc. is conducting a Voluntary Emissions Recall to update the software programming on the Transmission Control Unit (TCU) on certain 2017 Kia Sorento vehicles with 3.3L V6 engine.

Why is Kia conducting this emissions recall?

- Kia has become aware that certain 2017 Sorento vehicles with 3.3L V6 engine destined for the US market were prepared with a TCU calibration intended for the Mexican market. The only portion of the TCU calibration that is different between the US and Mexican market vehicles is related to the On Board Diagnostic (OBD) system threshold values and monitoring timing. Therefore, drivability is not affected by this difference.

What Will Kia Do?

- Kia will update the software programming (calibration) of the Transmission Control Unit on the affected vehicles.
- The update service will be performed, at no cost to you, the next time your vehicle is brought into your Kia dealer for service, regardless of whether you have had your vehicle serviced by a Kia dealer or have used genuine Kia parts for those past services.

What Should You Do?

- Please contact your Kia dealer to schedule a service appointment for this update.
 - The time required to service your vehicle can vary, depending on the dealer's work schedule, therefore **we recommend scheduling a service appointment to minimize your inconvenience.**
 - Having this service update performed will help ensure your vehicle's full protection under the emissions warranty.
 - Failure to have this service performed could cause your vehicle to fail an emission inspection (SMOG check) when required under State law. It could also be considered a lack of proper maintenance.

- Please present this notice when you arrive at the dealer.

Have you changed your address or sold your Kia?

- If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid "Change of Address/Ownership" card and mail it to us.

Are You a California Registered Owner?

- The California Air Resources Board requires that emissions related campaigns such as this be completed prior to annual vehicle registration renewal. Without this repair, you may not be able to complete your vehicle registration and obtain a license tag.
- Once this repair has been completed, your Kia dealer will provide a "Proof of Correction Certificate". The California Department of Motor Vehicles (DMV) may request this Proof of Corrections Certificate during your next vehicle registration. This certificate should be kept with your vehicle records thereafter.

Are You a Registered Owner in Connecticut, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont or Washington?

- Because your state has adopted the California emissions regulations, your Kia dealer will also provide a "Proof of Correction Certificate" once this repair has been completed. Your state's licensing authority (e.g., Department of Motor Vehicles, Department of Transportation, Motor Vehicle Administration, Motor Vehicle Commission or Department of Licensing) may request this Proof of Corrections Certificate during your next vehicle registration. This certificate should be kept with your vehicle records thereafter.

Are You a Vehicle Lessor?

- If you are the lessor and register owner of the vehicle identified in this action, please forward this letter via first-class mail to the lessee within ten (10) days of receipt.

Do you have other questions?

- Should you have any questions regarding this Campaign or if your dealer does not respond to your service request in a timely manner, we suggest that you call Kia's Consumer Assistance Center at 1-800-333-4542 (Monday through Friday, 5AM to 6PM, Pacific Standard Time), or contact us through the owner's section of www.kia.com.

Please accept our apologies for any inconvenience this matter may cause you.

Sincerely,

Consumer Affairs Department