



September 19, 2016

**Attention: All Dealer Parts and Service Managers**

Kia Motors America, Inc. is conducting an Emissions Recall Campaign to upgrade the Transmission Control Unit (TCU) in sixty (60) 2017 MY Sorento vehicles equipped with the 3.3L GDI V6 engine, produced on May 10, 2016. Kia has determined that there is a TCU ROM ID mismatch which may cause the vehicle to release air pollutants which exceed Federal and/or California emissions standards. Note: With the exception of one vehicle currently in dealer stock, the remaining 59 VINs have been sold as fleet vehicles assigned to various rental car companies, some of which will be authorized to perform the software upgrade. The list of VINs can be found in the Technical Service Bulletin (TSB) SC136.

**What Will Kia Do?**

The TCU will be reprogrammed with improved logic as described in the TSB: SC136.

The Technical Service Bulletin that provides vehicle repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) on **September 19, 2016**. Note: The TSB also contains information for the Proof of Correction card and Campaign Sticker, required as evidence of the emissions recall campaign completion. Those dealers located in the following states: California, Connecticut, Maine, Maryland, Massachusetts, New Jersey, Oregon, Pennsylvania, Rhode Island, Vermont, Washington, New York and Delaware can obtain the stickers and the proof of correction cards from the PDC. There will not be an automatic shipment of the cards and stickers.

**OWNER NOTIFICATION – On September 23, 2016**, Kia will mail a letter to the owners of the vehicles listed above notifying them of the issue and requesting that **those customers contact their Kia dealer to schedule an appointment to have the vehicle inspected and repaired.**

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this emissions recall campaign, and for no other purpose.

Your prompt attention in completing this repair is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Neem Van der Reest  
Quality Analysis Manager

Enclosures