



Innovation that excites

NISSAN BULLETIN

Driver & Passenger Inflator Field Quality Parts Collection Initiative (Florida Only) **Update**

Reference: PM651
Date: June 17, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

Potentially Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Expiration Date:
MY2007-08 Versa Hatchback & Sedan (C11) - FLORIDA ONLY	~13,956	NA	June 23 rd , 2016

***** Collection Initiative Summary *****

Nissan launched a special parts collection activity on March 24th, to replace the front driver and passenger Takata air bag inflators free of charge on specific MY07-MY08 C11 Versa vehicles registered in the state of Florida. This activity is being proactively undertaken by Nissan in coordination with National Highway Traffic Safety Administration (NHTSA). Recovered Takata inflators will be tested, and the results will be shared with NHTSA.

NOTE: Customers were informed that this parts collection activity is time-limited. Nissan communicated that this activity would end once a sufficient number of in-use inflators had been collected.

Nissan wants to inform dealers that this activity will conclude on June 23rd, 2016. Dealers should not schedule any appointments for this activity beyond June 23rd, 2016.

Again, this State-specific activity is limited to vehicles currently registered and located in Florida, and should be performed only by dealers in Florida. Dealers located in other States **should not** service any vehicles; even if they are listed in Service Comm.

***** What Dealers Should Do*****

1. Service Comm will deactivate PM651 on any unrepaired VINs on June 23rd, 2016.
2. Dealers should submit any open claims for this collection activity by **June 30, 2016**. Claims submitted after this date will be rejected.
3. Dealers may continue to use **NTB16-032** to service any vehicles subject to this activity until June 23rd, 2016.

PLEASE NOTE: The return process for this collection activity is different than the normal Takata parts return process (NTB16-032, page 20).

- **Driver and Passenger Side Inflators for this activity are being returned via Fed-Ex** (not Stericycle)
- **Do not collect 100 parts prior to shipment.** When the shipment is ready you may call for a FedEx Ground pick-up using the number listed for business locations (800-463-3339), or, if you receive regular pick-ups, give the package to your FedEx Ground Driver.
- **Please remember to use the Orange label and attach to the side of each box** as per the instructions
- **Please remember to use the FedEx Ground Package Return Program (PRP) label** as per the instructions
 - Fill in the "From" information; (Nissan dealer name and address)
 - **The RMA# is not needed**
 - Peel off the label and affix it to the top of the box to the left of the Class 9 label.

If any of the packaging is damaged, or you have any questions, please call 210-250-5079 or send an email to FieldAction.14305@menloworldwide.com.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION