

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 11/03/16
SUBJECT: Service Campaign TQQ - 2017 Santa Fe Front Outside Door
Handle Replacement (TSB# 16-01-044)

Hyundai Motor America is conducting a Service Campaign to replace the front outside door handle on certain 2017 Model Year Santa Fe vehicles. Service Campaign TQQ provides a procedure to replace the front outside door handle.

In order to identify only those vehicles affected by Service Campaign TQQ, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TQQ.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock and Retailed.

TSB #16-01-044 is available on Hyundai's Website as of November 03, 2016. It contains instructions on performing the service and submitting the campaign claim.

A shipment of door handles began shipping on November 3rd to certain dealers with affected in stock vehicles.

Door Handle parts ordering will be placed on "Campaign Parts Management" (CPM).

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA