

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 11/10/16
SUBJECT: Service Campaign TTT - 2015-17 Sonata 1.6L Alternator
Mounting Bolt Replacement (TSB# 16-01-050)

Hyundai Motor America is conducting a Service Campaign to replace the top alternator mounting bolt on certain 2015-17 Model Year Sonata 1.6L vehicles. Service Campaign TTT provides a procedure to replace the top alternator mounting bolt.

In order to identify only those vehicles affected by Service Campaign TTT, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TTT.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK and RETAILED.

TSB #16-01-050 is available on Hyundai's Website as of November 10, 2016. It contains instructions on performing the service and submitting the campaign claim.

A shipment of alternator bolts began shipping on November 10th to certain dealers with affected in stock vehicles.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA