

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: December 21, 2016
SUBJECT: Service Campaign T1N - 2.0L Turbo Oil Feed Pipe Assy.
Replacement (TSB# 16-01-071)

Hyundai Motor America is conducting a Service Campaign to replace the oil feed pipe assembly on certain 2011-14MY Sonata and 2013-16MY Santa Fe Sport vehicles equipped with 2.0L turbo engines. Service Campaign T1N provides a procedure to replace the oil feed pipe Assy.

In order to identify only those vehicles affected by Service Campaign T1N, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the inspection. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T1N.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING -Dealer Stock and Retailed-

TSB #16-01-071 will be available on HMAService.com on December 21, 2016. It contains instructions on performing the service procedure and submitting the campaign claim.

A limited shipment of oil feed pipe Assy. began shipping on Dec. 20th to certain dealers with affected vehicles. Additional parts can be ordered from your Facing PDC. Oil feed pipe Assy. will be placed on "Campaign Parts Management" (CPM).

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA