## **Service Update** 45050 Air Conditioning Inoperative



Reference Number: GWM Number:	Release Date: Revision:	

Attention: This service update included vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

		Model Year		Model Year			
Make	Model	From	То	RPO	Description		
Chevrolet	Trax	2016	2016				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Air conditioning system is inoperative due to compressor run-in (CRI) process not completed.
Correction	Perform A/C compressor run-in function in GDS.

### Parts

No parts are required for this repair.

### Warranty Information

Labor		Labor	Trans.	Net
Operation	Description	Time	Туре	Item
9102303	Perform A/C Compressor Run-In Reset using GDS	0.3	ZFAT	N/A

# Service Update 45050 Air Conditioning Inoperative



## Service Procedure

3.

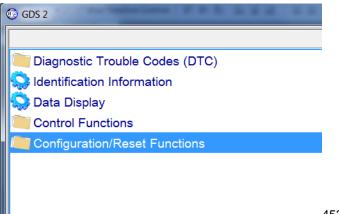
- 1. Connect MDI and open GDS2.
- 2. Perform the compressor run-in (CRI) reset following the steps below:

68 GDS 2	
Module Diagnostics	
Vehicle Diagnostics	
System Diagnostics	
Session Manager	
4531 Select Module Diagnostics.	1540
Body Control Module	
inflatable Restraint Sensing and Diagnostic Module	
🐚 Passenger Presence Module	
instrument Cluster	
The second secon	
Telematics Communication Interface Control Modu	
HVAC Control Module	

- Front Seat Heating Control Module
- i Parking Assist Control Module
- 📄 Frontview Camera Module

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4. Select HVAC Control Module.



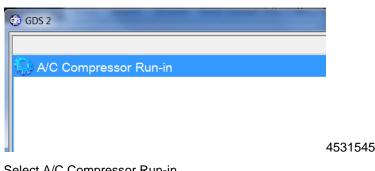
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5. Select Configuration/Reset Functions.

# Service Update

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- 6. Select A/C Compressor Run-in.
- 7. Perform the CRI reset.
- 8. Verify the A/C is working correctly.

### **Dealer Responsibility**

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin <u>must</u> be held and inspected/repaired per the service procedure of this bulletin <u>before</u> customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DONOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



We Support Voluntary Technician Certification 45050 - Service Update - Air Conditioning Inoperative Updated Date: Jun 07, 2016 9:50 ET

## GLOBAL SAFETY FIELD INVESTIGATIONS DCS4062 URGENT - DISTRIBUTE IMMEDIATELY

Date: June 07, 2016

- Subject: 45050 Service Update Air Conditioning Inoperative
- Models: 2016 Chevrolet Trax
- To: All Chevrolet Dealers

General Motors is releasing Service Update 45050 today. The total number of U.S. vehicles involved is 88. Please see the attached bulletin for details.

### Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated June 8, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS 45050 Bulletin.pdf

About this Alert

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