

Service Update

45050 Air Conditioning Inoperative



Reference Number: A162045050
GWM Number: 2045050

Release Date: June 2016
Revision: 00

Attention: This service update included vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Trax	2016	2016		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Air conditioning system is inoperative due to compressor run-in (CRI) process not completed.
Correction	Perform A/C compressor run-in function in GDS.

Parts

No parts are required for this repair.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102303	Perform A/C Compressor Run-In Reset using GDS	0.3	ZFAT	N/A

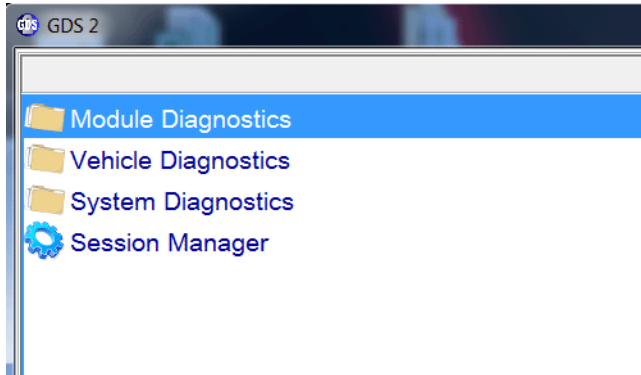
Service Update

45050 Air Conditioning Inoperative



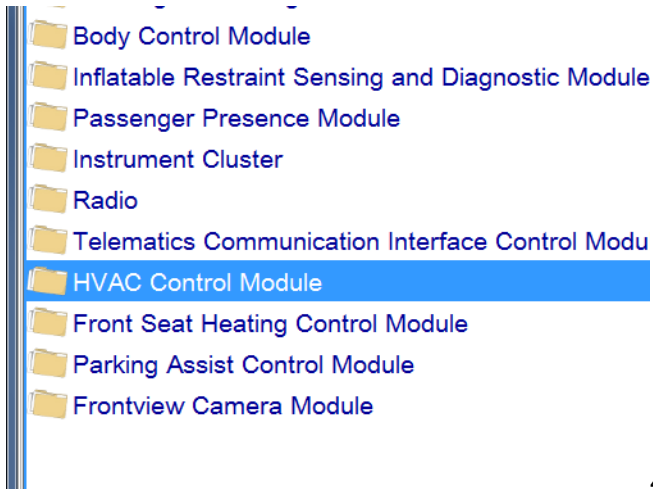
Service Procedure

1. Connect MDI and open GDS2.
2. Perform the compressor run-in (CRI) reset following the steps below:



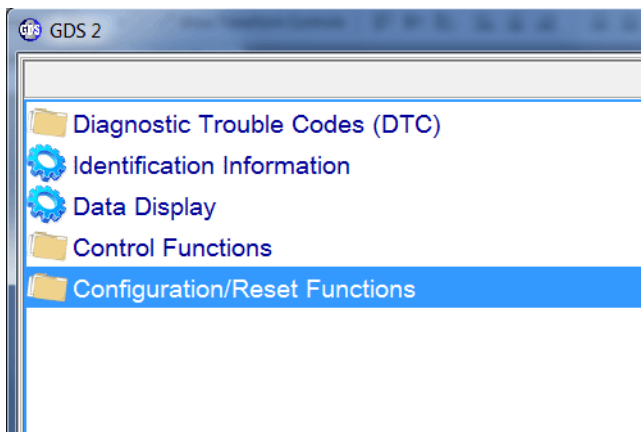
4531540

3. Select Module Diagnostics.



4531542

4. Select HVAC Control Module.

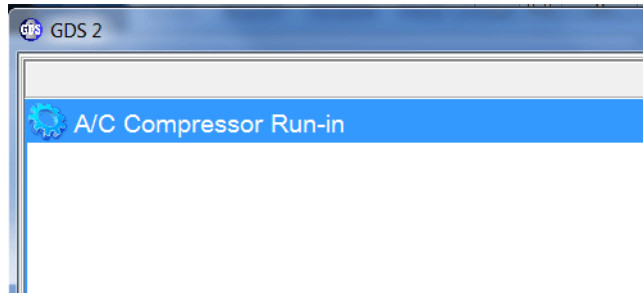


4531543

5. Select Configuration/Reset Functions.

Service Update

45050 Air Conditioning Inoperative



4531545

6. Select A/C Compressor Run-in.
7. Perform the CRI reset.
8. Verify the A/C is working correctly.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



45050 - Service Update - Air Conditioning Inoperative
Updated Date: Jun 07, 2016 9:50 ET

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4062
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 07, 2016

Subject: 45050 - Service Update
Air Conditioning Inoperative

Models: 2016 Chevrolet Trax

To: All Chevrolet Dealers

General Motors is releasing Service Update 45050 today. The total number of U.S. vehicles involved is 88. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated June 8, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

-

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS

 45050 Bulletin.pdf  Stock VIN 060116.xlsx

About this Alert

Reference Number: [GCUS-3-571](#)

Published to: Home Page

Version: 0.0

Alert Type: Service Update

Contact : Loren.Rusk@gm.com