

Special Coverage Adjustment

44240 Airbag Light On



Reference Number: N162044240
GWM Number: 2044240

Release Date: June 2016
Revision: 00

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	ATS	2014	2016	UFL or UHX AX7	Haptic Seat Option Non-Motorized Seat Belt Retractor
Cadillac	CTS	2014	2016	UFL or UHX AX7	Haptic Seat Option Non-Motorized Seat Belt Retractor

Involved vehicles are identified on the Applicable Warranties section in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	On some 2014-2016 model year Cadillac ATS and CTS vehicles equipped with a haptic seat option (RPO UFL or UHX) and a non-motorized seat belt retractor (RPO AX7), the airbag warning light may be illuminated due to a potential fault with the driver's side diagnosable buckle switch. If this airbag light illuminates, and has diagnostic trouble code (DTC) B0072 set, it may be related to the driver's side diagnosable buckle switch, and there are no issues with the vehicles airbags or seatbelt pre-tensioners. In this condition, the airbag or seatbelt pre-tensioner deployments are not affected.
Special Coverage Adjustment	This special coverage covers the condition described above for a period of 10 years or 120,000 miles (193,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership. For vehicles covered by Vehicle Service Contracts, all eligible claims with repair orders on or after June 8, 2016, are covered by this special coverage and must be submitted using the labor operation codes provided with this bulletin. Claims with repair orders prior to June 8, 2016, must be submitted to the Service Contract provider.
Correction	Dealers are to look for DTC B0072 and replace the driver's side front seat belt buckle. The repair will be made at no charge to the customer.

Parts

Quantity	Part Name	Part No.
As Required	Belt Kit, D/Seat	19260976
	Belt Kit, D/Seat	19260977
	Belt Kit, D/Seat	19303926
	Belt Kit, D/Seat	19303927
	Belt Kit, D/Seat	19299105
	Belt Kit, D/Seat	19299106
	Belt Kit, D/Seat	19301875
	Belt Kit, D/Seat	19301876
	Belt Kit, D/Seat	19301877
	Belt Kit, D/Seat	19303792
	Belt Kit, D/Seat	19301883
	Belt Kit, D/Seat	19301884
	Belt Kit, D/Seat	19303790

Note: Use the Vehicle Identification Number (VIN), SI and the GM Electronic Parts Catalog to determine which part to order.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type
9900345	Diagnostic Time Only – No Repair Required	0.1-0.3	ZREG
9900346	Front Seat Belt Buckle Replacement ADD: Diagnostic Time	0.6 0.1-0.3	ZREG

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Service Procedure

Note: If a customer states that an airbag readiness light is illuminated, provide the customer with the following information:

- The airbag system checks the airbag electrical system for malfunctions. The light tells you if there is an electrical problem with the airbag system.
 - The system check includes the airbag sensor(s), passenger sensing system (if equipped), the pretensioners, the seat belt buckles, the airbag modules, the wiring, and the crash sensing and diagnostic module.
 - This field action bulletin provides coverage for front seat belt buckle replacement if diagnostic trouble code B0072 is set.
 - **ALL other airbag system repairs are to be submitted as warranty, customer pay or goodwill.**
1. Using a scan tool, determine if DTC B0072 is set.
 - If DTC B0072 is set, replace the driver side front buckle. Refer to *Front Seat Belt Buckle Replacement* in SI. Proceed to step 2.
 - If DTC B0072 is NOT set, determine what airbag component requires repair or replacement using the airbag diagnostic information in SI. Proceed to step 3.
 2. Using the scan tool, clear DTC B0072 and ensure the DTC does NOT reset.
 3. Submit a claim under warranty, goodwill or customer pay.

Courtesy Transportation – For USA & Canada

Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual, Section 6.1.10 – Courtesy Transportation, for details.

Customer Notification

General Motors will notify customers of this special coverage on their vehicle (see copy of typical customer letter included with this bulletin).

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**

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June 2016

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

As the owner of a 2014-2016 model year Cadillac ATS or CTS, your satisfaction with our product is very important to us.

This letter is intended to make you aware that on some 2014-2016 model year Cadillac ATS and CTS vehicles, equipped with a haptic seat and a non-motorized seat belt retractor, the airbag warning light may be illuminated due to a potential fault with the driver's side diagnosable buckle switch. If this airbag light illuminates, and has diagnostic trouble code B0072 set, it may be related to the driver's side diagnosable buckle switch, and there are no issues with the vehicles airbags or seatbelt pre-tensioners. In this condition, the airbag or seatbelt pre-tensioner deployments are not affected.

Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

What We Have Done: General Motors is providing owners with additional protection for the condition described above. If this condition occurs on your 2014-2016 model year Cadillac ATS or CTS within 10 years of the date your vehicle was originally placed in service or 120,000 miles (193,000 km), whichever occurs first, the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

What You Should Do: If you believe that your vehicle has the condition described above, repairs and adjustments qualifying under this special coverage must be performed by a General Motors dealer. You may want to contact your GM dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glove box literature for future reference.

If you have any questions or need any assistance, just contact your dealer or the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We are sorry for any inconvenience you may experience; however, we have taken this action in the interest of your continued satisfaction with our products.

Terry M. Inch
Executive Director
Global Connected Customer Experience

44240

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4064
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 8, 2016

Subject: 44240 - Special Coverage
Airbag Light On

Models: 2014-2016 Cadillac ATS
2014-2016 Cadillac CTS
Equipped with Haptic Seat Option (RPO UFL or UHX) and
Non-Motorized Seat Belt Retractor (RPO AX7)

To: All Cadillac Dealers

General Motors is releasing Special Coverage 44240 today. The total number of U.S. vehicles involved is approximately 52,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on June 22, 2016.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated at the end of the day, today, June 8, 2016.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS