

Service Update

43890 Stop/Start Disabled with Malfunction Indicator Lamp Illuminated



Reference Number: N162043890
GWM Number: 2043890

Release Date: June 2016
Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Malibu	2016	2016	KL9	Engine control, stop-start system

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2016 model year Malibu vehicles, equipped with stop/start engine control option (RPO KL9), may illuminate the malfunction indicator lamp (MIL) and set diagnostic trouble codes (DTC) P3055 and P3056. This condition could result in remote vehicle start being inoperative and poor fuel economy due to the Stop/Start feature being disabled.
Correction	Replace the multifunction power supply converter.

Parts

Quantity	Part Name	Part No.
1	Converter Asm-M/Func Pwr Sply	13514044

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type
9102251	Multifunction Power Supply Converter Replacement	0.6	ZFAT

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Service Procedure

Note: If for any reason the battery is disconnected, a battery sensor re-learn is required, consisting of the battery being reconnected and the vehicle left undisturbed for a minimum of 3 hours.

1. Remove the multifunction power supply converter. Refer to *Multifunction Power Supply Converter Replacement* in SI.
2. Install the multifunction power supply converter. Refer to *Multifunction Power Supply Converter Replacement* in SI.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4077
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 20, 2016

Subject: 43890 - Service Update
Stop/Start Disabled with Malfunction Indicator Lamp Illuminated

Models: 2016 Chevrolet Malibu Equipped with Engine control, stop-start system
(RPO KL9)

To: All Chevrolet Dealers

General Motors is releasing Service Update 43890 today. The total number of U.S. vehicles involved is approximately 50,109. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated June 21, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS