

June 2016

<CustomerName>
<CustomerAddress>

This notice applies to your vehicle, **VIN: <VIN>**.

Dear <CustomerName>:

As the owner of a <Year> model year <VINDivisionName> <Vehicle_Name> vehicle, your satisfaction with our product is very important to us.

We have learned that your <Vehicle_Name> may have been built with a heavy-duty trailer hitch rated at 7,000 lb instead of the 3,500 lb trailering package vehicle build specification. We are contacting you to bring to your attention that if your vehicle was built with a 7,000 lb trailer hitch, it is still limited to a maximum trailer weight of 3,500 lb.

Towing a trailer whose weight is more than 3,500 lb could affect powertrain cooling, potentially resulting in an overheat condition or could change the way your vehicle handles.

What You Should Do: Please refer to the appropriate sections of your vehicle owner manual for more information on trailer towing and vehicle load limits.

If you have any questions or concerns, please contact the <VINDivisionName> Customer Assistance Center at <DivCACPhone>.

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your <VINDivisionName> <Vehicle_Name> provides you with many miles of enjoyable driving.

<Inch_closing>

27621

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4058
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 1, 2016

Subject: 27621 - Customer Advisory Letter Mailing
Possible Incorrect Trailer Hitch

Models: 2015-2016 Chevrolet Colorado
2015-2016 GMC Canyon

To: All Chevrolet and GMC Dealers

On June 3, 2016, we will begin a customer advisory letter mailing to owners of 2015-2016 model year Chevrolet Colorado and GMC Canyon vehicles.

This letter will advise customers that the vehicle may have been built with a heavy-duty trailer hitch rated at 7,000 lb instead of the 3,500 lb trailering package vehicle build specification. If the vehicle was built with a 7,000 lb trailer hitch, it is still limited to a maximum trailer weight of 3,500 lb.

Towing a trailer whose weight is more than 3,500 lb could affect powertrain cooling, potentially resulting in an overheat condition or could change the way the vehicle handles. A copy of the letter is attached to this message.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS