

Service Bulletin

File in Section: 08 - Body and Accessories

Bulletin No.: 10-08-110-001E

Date: June, 2016

INFORMATION

Subject: Information on Proper Use of Floor Mats

Models: 2017 and Prior GM Passenger Cars and Trucks

Attention: This Bulletin also applies to any of the above models that may be Export from North

America vehicles.

This Bulletin has been revised to add the 2017 Model Year. Please discard Corporate Bulletin Number 10-08-110-001D.

GM's carpeted and all-weather (rubber) floor mats are especially designed for use in specific GM vehicles. Using floor mats that were not designed for the specific vehicle or using them incorrectly may cause interference with the accelerator or brake pedal. Please review the following safety guidelines regarding proper driver's side floor mat usage with the customer.

Warning: If a floor mat is the wrong size or is not properly installed, it can interfere with the accelerator pedal and/or brake pedal. Interference with the pedals can cause unintended acceleration and/or increased stopping distance which can cause a crash and injury. Make sure the floor mat does not interfere with the accelerator or brake pedal.

- Do not flip the driver's floor mat over (in an effort to keep the floor mat clean).
- Do not place anything on top of the driver's floor mat (e.g. carpet remnant, towel).
- Do not place another mat on top of the driver's floor mat (e.g. do not place all-weather rubber mats over carpeted floor mats).
- Only use floor mats that are designed specifically for your vehicle.
- When using replacement mats, make certain the mats do not interfere with the accelerator or brake pedal before driving the vehicle.
- Only use the GM mat with the appropriate retainer style (button, hook or knob retainer) that matches the design that came equipped on the vehicle.
- If a vehicle is designed with a floor mat retainer on the driver's side, it must be used.
- Do not use floor mats on rubber floored vehicles.



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If your vehicle is equipped with a floor mat retaining button(s), hook(s) or knob(s), make certain the mat is installed correctly and according to the instructions.

After installing floor mats, make certain they cannot move and do not interfere with the accelerator or brake pedals.