

# AIRSTREAM

Service awareness Bulletin

Bulletin number: 169 Date: 12/21/2016

Product line: BaseCamp

Subject: Fresh water tank

Attn: Service

**The BaseCamp fresh water tank may have sustained damaged during installation and will need to be checked for possible leaks. This would not present any type of a safety issue as the fresh water tank is located under the floor level. This only affects units made before 12/21/2016**



To test, completely fill the tank until water comes out of the fill hose. Wait 15 minutes, if it is leaking you will see water dripping out of the tank pan. If no water is present the tank is undamaged. If you do see water the tank will need to be replaced.

**If the tank leaks you will need to order a tank (part number 602538), a tank heater pad (part number 511780) and a SeeLevel sensor pad (part number 512566). Use warranty code TTSBR8357079 and the flat rate is 4.0 hours**



Start by lowering the front of the trailer as low as you can to give you more clearance to remove the tank. You do not need to jack up the trailer to replace the tank.

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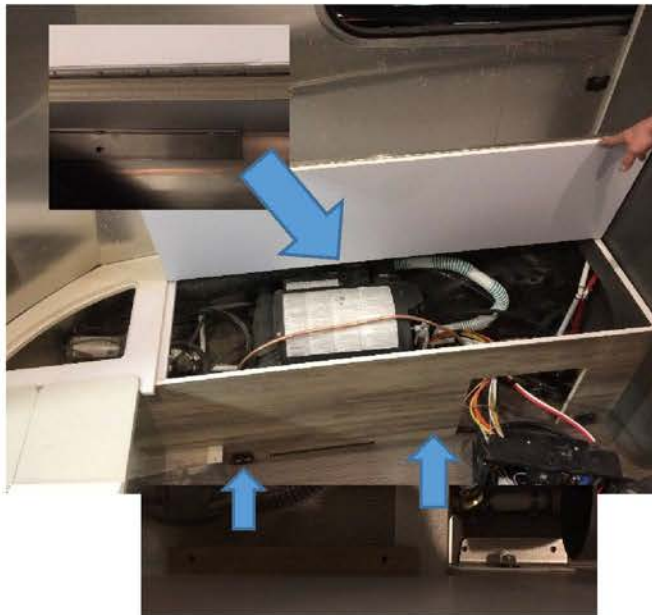
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Take out the tank bolts on three sides using a 1/2" socket and let the tank pan hinge down to the floor. There are 5 bolts on the end and 9 bolts on each side. Bolt part number 345074-05.

**The best way to get to the plumbing is to remove the dinette seat on the road side of the trailer.**



To remove the dinette seat there are three brackets under the seat top with three Phillips head screws each. At the bottom of the dinette seat where it attaches to the floor, are two wood bats and two brackets with two Phillips head screws each.

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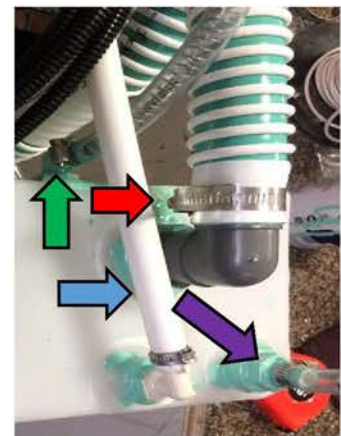
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There is also a 110 outlet, USB and a furnace duct to the rear of the dinette that will need to be removed from the panel. To the front of the panel are four Phillips head screws that attach the power center to the panel. You do not have to take off any wires to the power center.



There is a hose clamp on the **water fill hose**, **tank drain hose** and **vent hose**. On the **water pump pickup line** you will need to cut the water line in the middle and reconnect the line during the install. The tank heater pads and SeeLevel sensor pad will also need to be disconnected. Coupler part number 602256-08 1ea. Crimp rings part number 601698-15 2 ea.



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After you have the water lines and wires disconnected slide the tank out of the pan. Using this tank as a template you will see where to attach the heater pad and the SeeLevel sensor pad. Once the tank is ready, slide it back into the pan and hook up the water lines and wires. Now reattach the tank pan to the chassis.



Before installing the dinette seat, test the tank for leaks by filling the tank completely full and letting it set for 15 minutes. If there no signs of water the dinette can now be reinstalled.