

[Next Unread Message](#)[View Message](#)

Sent on	01	23	2016	Expires on	04	22	2016
----------------	----	----	------	-------------------	----	----	------

From	Campaign Administration
-------------	-------------------------

Subject	Stop Sale/Safety Recall & Warranty Extension: Accord Sedan SRS Control Unit
----------------	---

DATE: January 23, 2016

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Campaign Administration

RE: Stop Sale/Safety Recall & Warranty Extension: Accord Sedan SRS Control Unit

Yesterday, January 22, 2016, American Honda Motor Co., Inc. notified NHTSA of a stop sale and safety recall for approximately 340,000 model year 2008-2010 Accord Sedan vehicles for SRS control units that may be prone to internal failure. Any used units in dealer stock **must** be repaired per service bulletin 16-006, *Safety Recall: 2008-10 Accord SRS Unit Replacement*. Refer to your eResponsibility report and VIN inquiry to determine which units in your inventory are affected by this safety recall.

Note: Affected vehicles should not be sold until the repair has been completed. Should an unrepaired vehicle result in any claim because of the required recall repair, the dealership will be solely responsible to the claimant, and will be required to defend and indemnify American Honda for any resulting claims.

American Honda is also announcing a warranty extension for approximately 370,000 model year 2008-10 Accord Sedan vehicles to provide 15 years and unlimited mileage coverage for SRS control unit claims related to the internal failure condition. Service bulletin 16-007, *Warranty Extension: 2008-10 Accord SRS Unit* has been posted to the Service Information System in support of this action. Note that the recall and warranty extension populations are exclusive of one another - a vehicle may only be affected by one or the other, but not both.

American Honda previously announced a safety recall for some 2008 and 2009 Accord Sedan vehicles to reflash SRS control units to improve crash detection and reduce the potential for inadvertent deployment (service bulletin 15-078). All vehicles affected by this reflash activity are also included in the new SRS control unit replacement range. At this time, SRS control units are not available in significant quantities, and only vehicles currently exhibiting a SRS warning light on in tandem with an internal failure condition are eligible for SRS unit replacement. A replacement SRS control unit will resolve both the internal failure and software concerns; however, because replacement SRS control units are not currently available in significant quantities, vehicles affected by both the reflash and replacement campaigns with operational SRS control units should receive the SRS control unit reflash until the SRS control unit parts supply stabilizes. Once that occurs, service bulletin 15-078 will be expired, and SRS unit replacement will be applicable to all affected vehicles. American Honda is working with the reflash tool supplier to acquire a sufficient number of tools for distribution to all Honda dealers. These reflash tools are expected to be distributed to all dealers in mid-March 2016. At that time, bulletin 15-078 will be revised to include software, update and warranty information related to the reflash campaign.

A preliminary version of service bulletin 16-006 has been posted to the Service Information System. This bulletin instructs dealers to diagnose any vehicle affected by the recall that has an illuminated SRS warning light. If the inspection yields an internal failure condition, the SRS unit must be replaced. If an internal failure condition does not exist, the vehicle will require additional troubleshooting, and customer pay repairs may apply. Once SRS control units are in sufficient supply, the bulletin will be revised to direct SRS control unit replacement in all affected vehicles, regardless of SRS control unit status, and dealers will be notified via iN message.

Initial customer notification will take place in mid-March. This notification will inform customers that they are affected by a safety recall, and what steps to take:

- Customers affected by the reflash activity will be directed to visit the dealer for the update, and,
 - if the SRS light is not on, apply the SRS control unit reflash update.
 - if the SRS light is on and internal failure DTCs are set, the SRS control unit will be replaced.
 - if the SRS light is on and no internal failure DTCs are set, additional troubleshooting may apply. The customer may be responsible for non-SRS control unit related repairs necessary.
- Customers not affected by the reflash activity will be directed to visit the dealer only if their SRS light is on;
 - if internal failure DTCs are set, replace the SRS control unit.
 - if internal failure DTCs are not set, normal troubleshooting applies, and the customer may be responsible for non-SRS control unit related repairs.
 - advise the customer that he/she will be contacted once replacement SRS control units are available.

In any case, should customer pay repairs apply, note the applicable conditions and necessary repairs on the repair order. If the customer declines the repairs, you must inform them of the consequences of not having the SRS system repaired, and document the decision on the repair order.

Note that parts are currently in very short supply and therefore are not available for open order. As such, American Honda will only supply parts for either crash damaged vehicles or cases where the SRS light is on with an internal failure condition identified. To request a part, dealers will need to contact their DPSM and provide the following: VIN, Customer Name, and reason for part request. Later, once parts are available in sufficient supply (which American Honda expects will be in late Fall, 2016), the repair will change to 100% SRS control unit replacement for all vehicles affected by either safety recall. The warranty extension coverage and procedures will not change from the initial launch bulletin.

No affected vehicles can be sold until the SRS control unit has been replaced.

Affected customers will be notified of the concern in March, 2016. This notice will explain that parts are not currently available, and to visit the dealer for repair only if the SRS light is illuminated. American Honda expects to notify customers that parts are available for the SRS unit replacement safety recall in late Fall, 2016.

As always, be sure to check VIN status inquiry to determine if this or any other outstanding campaign repairs may apply.

Please refer to the following flowchart to help determine the proper action for an affected vehicle: Click [here](#).

Click [here](#) for a copy of 16-006.

Click [here](#) for a copy of 16-007.