

[Next Unread Message](#)

View Message

Sent on						
01	27	2016	Expires on	02	10	2016
From						
Parts and Service Division						
Subject						
Request for Parts: 2014-2016 MDX Front Bearing Noise						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2014-2016 MDX Front Bearing Noise

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2014-2016 MDXs with a client complaint of front bearing noise coming from the front while driving. The noise can be described as howling or moaning. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the noise.
2. Mileage must be less than 30,000 miles.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.