

[Next Unread Message](#)[View Message](#)

Sent on	02	04	2016	Expires on	05	04	2016
---------	----	----	------	------------	----	----	------

From	Honda Parts, Service & Technical Division
------	---

Subject	Stop Sale/Safety Recall: 2007-2015 Multi-Model Driver's Airbag Inflator-UPDATE
---------	--

DATE: February 4, 2016

TO: All Honda Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers and Personnel

FROM: Honda Parts, Service & Technical Division

RE: Stop Sale/Safety Recall: 2007-2015 Multi-Model Driver's Airbag Inflator-UPDATE

On Friday, January 29, 2016, Honda notified NHTSA of a stop sale and safety recall for approximately 1.7 million model year 2007-2015 Honda vehicles. Due to this, the following models are subject to a **recall** and **stop sale order** in all regions of the United States and US territories:

2007-2011 CR-V
2011-2015 CR-Z
2010-2014 FCX
2009-2014 Fit
2010-2014 Insight
2007-2014 Ridgeline

Specific parts delivery schedules are not known at this time. We are working to expedite the supply of replacement parts as quickly as possible. **The vehicles in the above model/model year range must have a VIN status inquiry performed to verify whether it is included in the recall.** Accordingly, Honda is providing the verbiage below to facilitate service of these affected vehicles. Should an affected vehicle arrive for service, the client must be advised that their vehicle is subject to a recall. In addition, the following suggested text should be included on the repair order. This information should be printed out completely any time service is conducted on a vehicle with an open recall and parts are not available. Once replacement parts are available, the normal procedures under SOM 7.2.1 will apply for this recall. Honda's loaner car policy remains in effect.

Suggested Verbiage to be included on Repair Order:

"Customer advised that:

The vehicle is subject to a recall affecting the driver's front airbag inflator. Redesigned airbag inflators are not available for installation at this time. Once redesigned parts are available, the registered owner of the vehicle will receive notice to bring the vehicle in for replacement of the component."

Do NOT include this verbiage on repair orders for vehicles that are not a part of the recall listed above. Previously, some dealerships have made this verbiage standard on all repair orders, which created a problem with customers, etc.