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Sent on	02	16	2016	Expires on	03	01	2016
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From	Parts and Service Division
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Subject	Request for Parts: 2014-2016 Odyssey & Pilot Brake Judder
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2014-2016 Odyssey & Pilot Brake Judder

This message is solely directed to Honda dealership personnel; please handle accordingly.

Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2014-2016 Odysseys & 2014-2015 Pilots with customer complaint of vibration in the steering wheel while braking. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. 2014MY Odyssey VIN must be after 5FNRL5...EB123022.
2. 2014MY Pilot VIN must be after 5FNYP3...EB000999 (2WD) or 5FNYP4...EB014837 (4WD)
3. All 2015MY Pilot VINs, 2015MY & 2016MY Odyssey VINs accepted.
4. Must confirm brake judder.
5. No previous repair relating to the brakes.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.