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From	Campaign Administration						
Subject	Stop Sale/Safety Recall: 2016 Civic Piston Pin Snap Ring-PROCEDURE UPDATE						

DATE: February 19, 2016

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Campaign Administration

RE: Stop Sale/Safety Recall: 2016 Civic Piston Pin Snap Ring **PROCEDURE UPDATE**

On Friday, January 29, 2016, American Honda Motor Co., Inc. notified NHTSA of a stop sale and safety recall for approximately 34,000 2016 Civic vehicles due to potentially missing or mis-set piston pin snap rings that may cause engine stall or failure. Any new or used units in dealer stock must be inspected and, if necessary, repaired per service bulletin 16-017, Safety Recall: Piston Pin Snap Ring once the parts, tools, and complete repair information are available. Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected by this safety recall.

Note: Affected vehicles should not be sold until the inspection and, if necessary, repair has been completed. Should an unrepaired vehicle result in any claim because of the lack of a required recall repair, the dealership will be solely responsible to the claimant, and will be required to defend and indemnify American Honda for any resulting claims.

On February 9, 2016, American Honda added additional VINs to the affected list. Please again check your inventory against VIN inquiry and check your eResponsibility report to determine if additional units available at your dealership are now affected by this safety recall.

This communication is to clarify (4) aspects of this activity that are immediately relevant regarding this activity:

- Today, February 19th, a preliminary version of Service Bulletin 16-017 has been posted on SIS. This Service Bulletin will instruct your dealership how to perform a borescope inspection of the piston snap rings. Warranty information and instructions for attaching pictures will be included as part of this procedure.
- Parts required for vehicle inspection are being auto-shipped to each affected dealer. On average, initial part allocation will be enough to repair approximately 50% of affected stop sale units at each dealer. All affected dealers will receive the parts on Friday, February 19th. Some dealers will receive all parts via DSO, while other dealers will receive parts via a combination of both DSO and FedEx - all slated for delivered on Friday, February 19th. Dealers will be notified when additional inventory is available and/ or of future allocation(s). Consumable parts such as Hondabond, Oil, and Drain Washer will not be allocated, since dealers should have these items in stock.
- AHM Special Tools group has provided Snap On BK5600 borescopes essential to perform the inspection procedure to every dealer. Some were delivered directly to dealers by Zone personnel and the remainder were shipped via FedEx overnight on February 16th.
- Additional information will be forthcoming regarding customer notification mailing. Initial customer notification is scheduled for late March. Once sufficient parts are available, a second notification will be issued to customers asking them to visit their dealerships for inspection and repair.

As always, please be sure to check VIN status inquiry to determine if this or any open safety recall applies to a particular

vehicle.

Click [here](#) for a copy of service bulletin 16-017.