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<b>Sent on</b>	03	16	2016	<b>Expires on</b>	03	30	2016
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<b>From</b>	Parts and Service Division
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<b>Subject</b>	Request for Parts: 2016 MDX Front Brake Pad Shift Noise
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**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
 From: Technical Research & Support Group  
 RE: Request for Parts: 2016 MDX Front Brake Pad Shift Noise

**This message is solely directed to Acura dealership personnel; please handle accordingly.  
 Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.**

**Background**

American Honda (AHM) is investigating certain 2016 MDXs with a client complaint of a front brake noise. The noise can be described as clicking, clacking or clunking due to pad shift. This pad shift noise usually occurs when turning or going straight. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the noise.
2. VIN must be after 5FRYD4H\*\*GB012605 (4WD) or 5FRYD3H\*\*GB003944 (2WD)
3. No previous/current wheel bearing noise related repairs.
4. No brake system repairs.
5. No brake system service performed except for the routine cleaning & lubing of the brake pads (Molykote).

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.