

Engineering Request for Investigation

BER15090B

2014-2016 MDX Noisy Front Blower Motor

Background

American Honda (AHM) is investigating certain 2014-2016 MDXs with a customer complaint of a noisy front blower motor. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. First time complaint only.
- 2. Must confirm rust on the lower part of the blower motor.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.