

[Next Unread Message](#)**View Message****Sent on** 03 01 2016 **Expires on** 03 11 2016**From** Parts Operations**Subject** 2016 Civic Piston Pin Snap Ring - Part Allocation

On Friday, January 29, 2016, American Honda Motor Co., Inc. notified NHTSA of a stop sale and safety recall for certain 2016 Civic vehicles due to potentially missing or mis-set piston pin snap rings that may cause engine stall or failure. Then on February 9, 2016, American Honda added additional VINs to the affected list. Any new or used units in dealer stock must be inspected and, if necessary, repaired per service bulletin 16-017, Safety Recall: Piston Pin Snap Ring once the parts, tools, and complete repair information are available. Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected by this safety recall.

As mentioned in later communications, parts required for vehicle inspection are being auto-shipped to each affected dealer. Today, Tuesday March 1, American Honda is performing an additional allocation to most dealers. As with previous allocations, consumable parts such as Hondabond, Oil, and Drain Washer will not be allocated. Affected dealers will receive the parts on Wednesday, March 2nd via DSO. Some dealers that already received higher-than-average percentage will not be receiving additional parts at today's allocation.

Including today's allocation, on average each dealer should receive enough parts to repair approximately 76% of affected in stock units. This is a national average.

American Honda is working closely with various vendors to ensure adequate parts supply as quickly as possible. However at the present time, current inventory of some parts are still insufficient for all repairs. As a result, American Honda will continue restricting the most critical parts from being ordered.

American Honda will provide an update of the latest information and additional part availability the week of March 7th.

Thank You,

American Honda Motor Co., Inc.
Parts Operations

NG/ms