



Service Product Journal

TITLE:

X70, P2X Software Download Issue (Transmission Profile)

REF NO: 31003.1.1	ISSUING DEPARTMENT: Service Operations			REFERENCE BULLETINS:	
CATEGORY:	SUBCATEGORY:			CAR MARKET: United States and Canada	
Service Personnel: Read and initial	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	ISSUE DATE: 2015-11-13	STATUS DATE: 2016-09-28
				Page 1 of 1	

“Right first time in Time”

Attachment

Text

Background:

Users may experience an issue when connecting and profiling X70 and P2 vehicles. Users may find that VIDA does not profile the transmission correctly. This can prevent software downloading.

Temporary solution:

The workaround is to profile the car manually. Please follow the steps outlined below:

1. Allow VIDA to read the vehicle, but **DO NOT** press Select or Connect.
2. Take the VIN that has been read out and copy it to the VIN field in the Fine Tune Vehicle area at the bottom.
3. VIDA will automatically populate all of the fields **except** the transmission. Choose the correct transmission from the drop down list and press Select. The correct transmission / driveline attributes will now appear.
4. Click Connect. Once completed VIDA will profile the car correctly so you can order and download software as usual.

Final Solution:

Final solution pending