



Parts Bulletin

TITLE:

Service Campaign S39803: Inverter Generator Module Model Year 2016-2017 XC90 T8

GROUP:
32

CAT/NO:
S39803

REFERENCE BULLETINS:
TJ31949, QB-S39803

CAR MARKET:
United States and Canada

COPY TO / CIRCULATIONS (PLEASE INITIAL):

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GENERAL
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PARTS
MANAGER

SERVICE
MANAGER

SALES
MANAGER

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“Right first time in Time”

Reference Bulletins: TJ31949, QB-S39803

Volvo Car USA LLC and Volvo Car of Canada Ltd (Volvo) on behalf of Volvo Car Corporation, has decided to launch Service Campaign S39803 on certain model year 2016 - 2017 XC90 T8 vehicles.

Volvo has identified that if the Inverter Generator Module (IGM) is exposed to high temperatures and vibration, a Diagnostic Trouble Code (DTC) may be set indicating an internal isolation fault that will render the IGM inoperable.

If this condition occurs while driving, the gasoline engine will start if it is not already running, and the driver will receive a warning message in the Driver Information Module (DIM).

The corrective action is to check the vehicles IGM serial number against the attached “IGM Housing Serial Numbers” list, which is available in the Technical Information Exchange (TIE). If the label number for the vehicles IGM is listed on the “IGM Housing Serial Number” list, replace the IGM.

If the label number from the vehicles IGM is not on the list, no further action is necessary.

Service Campaign S39803 affects 1,054 vehicles in the U.S. and 112 in Canada.

RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS ACTION.

Vehicles in retailer inventory must be upgraded prior to sale.

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PLEASE NOTE: Service Campaign S39803 will be in effect until **December 31, 2018** regardless of mileage.

The following part numbers apply:

Part Number	Description	MAX Qty
36011467	Inverter Generator Module	1
31453600	IGM Reload	1
31483292	Total Upgrade	1