



XDiavel Seat Plate Update  
Models: Model Year 2016 XDiavel;  
Model Year 2016 XDiavel S (all country versions)  
**Service Bulletin SRV-TSB-16-007**

Date: Tuesday, October 18, 2016  
To: Dealer Principal, Service Manager; North American Dealer Network  
From: Richard Kenton, Technical Director; Jonathan LaForte, Technical Manager

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Dear Service Manager,

- **Situation**

We have found that it is possible for the "XDIAVEL" plate on the rider seat to detach on the model in question. In the cases analyzed we found that this defect occurs due to the plate fastening clips.



Ducati have therefore designed new plate fastening clips with improved mechanical performance. We have decided to preventively update the first batch of motorcycles produced by installing new clips part no. 85044251A, adding them to the ones already installed on the seats.

The new clips with part no. 85044251A were introduced into the production line starting with the following VIN numbers:

1st VIN <b>XDiavel Standard version</b> with clip part no.85044251A	ZDM13BKW5GB001138
1st VIN <b>XDiavel S version</b> with clip part no.85044251A	ZDM13BKW0GB000771

This Workshop Campaign applies ONLY to original equipment seats; therefore the seats sold as Ducati Performance accessories are not included.

- **Customers**



All bikes in your stock (to be registered or already registered) and those to be delivered to final Customers are required to be inspected and, if necessary, the rider seat must be updated during pre-delivery operations and ALWAYS before delivery to the final Customer. All bikes already delivered to final Customers must undergo this update as soon as they return to your workshop.



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- **Involved Bikes**

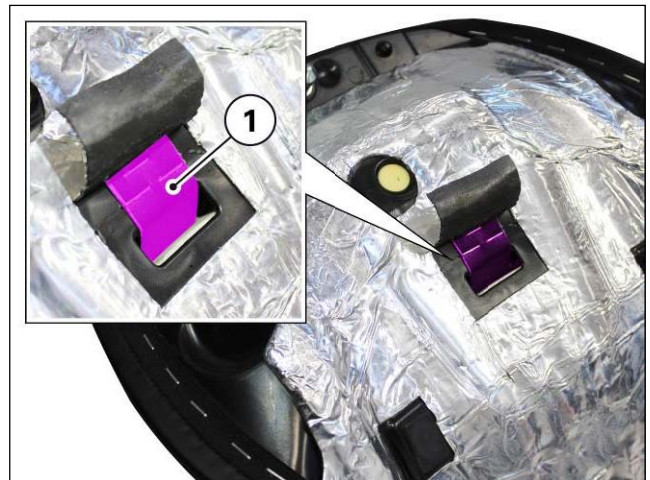
You can find the precise list of VIN numbers involved in CR128 on the DCS, in sections:

<b>VEHICLE HISTORY</b>		You can consult the single frame number.
<b>CAMPAIGNS</b>		You can consult all the VIN numbers that Ducati Motor Holding sent you.

- **Service Solution**

For the update procedure, follow the instructions below:

- 1) Remove rider seat.
- 2) Working on the seat's lower side, make an opening in the thermal protection where the plate is fastened, paying attention not to damage the **band (1)**.



- 3) Install the **2 clips part no.85044251A** on the ones already present in line with the plate pins and position them as shown in the figure.

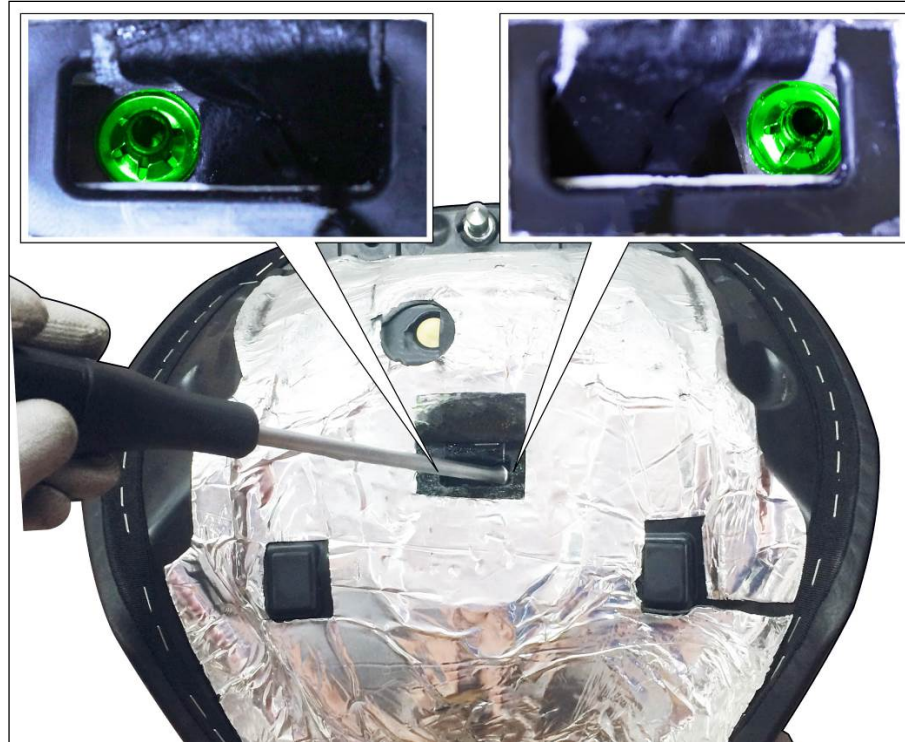


**NOTE**

To facilitate the operation, we advise the use of a socket spanner.



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4) Reclose the thermal protection as illustrated in the figure and install the rider seat on the vehicle.






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- **Spare Parts**

The part number of the 2 clips required for this update is as follows:

<i>Part no.</i>	<i>Description</i>	<i>Q.ty</i>	<i>Image</i>
85044251A	Stainless steel clip	2	

- **Warranty**

Update procedure reimbursement will be issued through the standard warranty claim procedure via the section **Recall Campaigns** or **Vehicle History** of the DCS.

The warranty claim is pre-filled and is identified as **CR128**.

You will be reimbursed:

- for **6 minutes** of labor time (1 labor unit) that includes the time necessary for:
  - bike reception;
  - opening the thermal protection of the rider seat;
  - installing the 2 stainless steel clips part no.85044251A;
  - filling out the warranty claim.
- the components necessary to complete the operation, **2 stainless steel clips part no.85044251A**.

Ducati North America  
Service Department