



Transparent Maintenance Poster and Scheduled Maintenance Checklist Update
Models: All from M.Y. 2008 to M.Y. 2016
Service Bulletin SRV-SRB-16-017



Further copies of the Transparent Maintenance poster can be printed in color; in size 70 cm x 100 cm. You are expected to display it to the public in the reception area of your dealership's Ducati Service area, and use it to provide customers with scheduled maintenance quotations.



NOTE




Ducati North America is expecting some variability in what the dealers are charging for scheduled maintenance based on individual labor rates, but in order to change the customer's perception of high cost maintenance it is very important that all dealers follow the factory guidelines that reflect continued reductions in parts and labor costs from the previous scheduled maintenance services. The maintenance times listed in the new TMD are the official Ducati times, which will be communicated to all Customers when they make requests to DNA Customer Service. Moreover, please be aware that these maintenance times are available to Customers on the Ducati.com website. Therefore, we recommend that you always comply with these times in order to meet the goals of transparency and consistency for all Customers. Labor rates applied to the Customers as well as price of lubricants and fluids remain at your discretion. Please, be reminded that if a mileage-related service and a time-related service are due at the same time, the mileage-related service operations must always be carried out by adding the time of any additional operation. Before reading service times, always check the notes relating to the concerned model.



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The **Scheduled Maintenance Check List** forms describe the operations to be carried out during scheduled maintenance (with details for each type of operation, the mileage and/or time intervals). This document comprehensively contains the eight released Scheduled Maintenance Check List forms.

The following table lists the reference check list for each model and Model Year and the Service Bulletin introducing the specific model:

<i>Check List Scheduled Maintenance</i>	<i>Models</i>	<i>Model Year</i>	<i>Service Bulletin</i>
 Ed.04/16	<ul style="list-style-type: none"> XDiavel XDiavel S 	2016	SRV-SRB-16-004
 Ed.04/16	<ul style="list-style-type: none"> Multistrada 1200 Multistrada 1200 S Multistrada 1200 S D air 	2015-2016	SVC-15-009
	<ul style="list-style-type: none"> Multistrada 1200 Pikes Peak 	2016	SRV-SRB-16-003
	<ul style="list-style-type: none"> Multistrada 1200 Enduro 	2016	SRV-SRB-16-012
 Ed.04/16	<ul style="list-style-type: none"> Diavel 	2015-2016	SVC-14-011
	<ul style="list-style-type: none"> Hypermotard Hypermotard SP Hyperstrada 	2013-2015	SVC-13-011
	<ul style="list-style-type: none"> Hypermotard 939 Hypermotard 939 SP Hyperstrada 939 	2016	SRV-SRB-16-009
	<ul style="list-style-type: none"> Monster 1200 Monster 1200 S 	2014-2016	SVC-14-006
	<ul style="list-style-type: none"> Monster 1200 R 	2016	SRV-SRB-16-002
	<ul style="list-style-type: none"> Monster 821 	2015-2016	SVC-14-021



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 Ed.04/16	<ul style="list-style-type: none"> • Diavel 	2011-2014	SVC-11-005
	<ul style="list-style-type: none"> • Multistrada 1200 • Multistrada 1200 S 	2010-2014	SVC-12-018
	<ul style="list-style-type: none"> • Multistrada 1200 S D air 	2014	SVC-12-018
	<ul style="list-style-type: none"> • Streetfighter 848 	2011-2015	-
 Ed.04/16	<ul style="list-style-type: none"> • 899 Panigale 	2014-2015	SVC-13-023
	<ul style="list-style-type: none"> • 959 Panigale 	2016	-
	<ul style="list-style-type: none"> • 1199 Panigale • 1199 Panigale S • 1199 Panigale R 	2012-2014	SVC-12-017
	<ul style="list-style-type: none"> • 1299 Panigale • 1299 Panigale S • Panigale R 	2015-2016	SVC-15-017
 Ed.04/16	<ul style="list-style-type: none"> • Scrambler S 	2015-2016	SVC-15-003
	<ul style="list-style-type: none"> • Scrambler Flat Track Pro 	2016	SRV-SRB-16-011
	<ul style="list-style-type: none"> • Scrambler Italia Independent 	2016	SRV-SRB-16-016
 Ed.04/16	<ul style="list-style-type: none"> • Scrambler Sixty2 	2016	SRV-SRB-16-008
 Ed.04/16	<ul style="list-style-type: none"> • 1098 - 1198 	2008-2011	-
	<ul style="list-style-type: none"> • 1098R - 1198 R 	2008-2011	
	<ul style="list-style-type: none"> • 848 - 848 EVO 	2008-2013	
	<ul style="list-style-type: none"> • Hypermotard 1100 - 1100 EVO 	2008-2012	
	<ul style="list-style-type: none"> • Hypermotard 796 	2010-2012	
	<ul style="list-style-type: none"> • Monster 1100 - 1100 	2009-	



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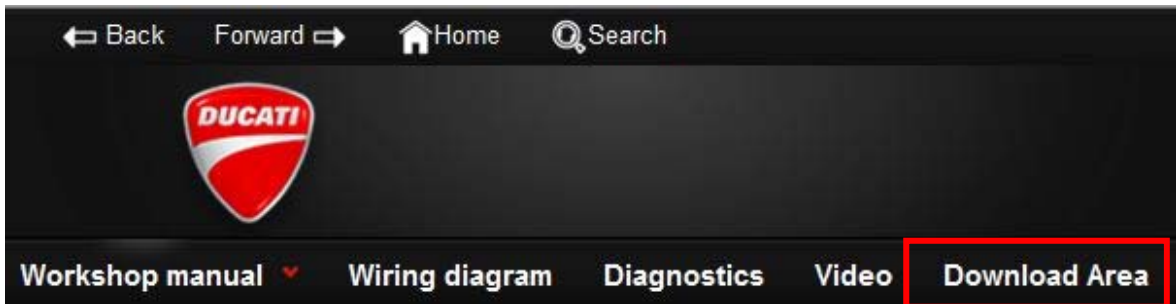
	EVO	2013	
	• Monster 695 - S2R 1000	2008	
	• Monster 696 - 796	2008-2014	
	• Multistrada 1100	2008-2009	
	• Streetfighter 1098	2009-2013	



WARNING

Forms must be completely filled out by the technician carrying out the operations and handed to the Customer in original paper copy, while another copy must be filed with the work order.

In the Download Area of the Workshop Manual on DCS you can download the Scheduled Maintenance Check List and the pre-delivery Check Lists for all models.



Transparent Maintenance on www.ducati.com website

You are reminded that the operations to carry out during Scheduled Maintenance and the relevant updated required times are available on the www.ducati.com website in the Transparent Maintenance Section; the sign-in credentials and relevant links remain unchanged. Links to the various reserved areas of the Transparent Maintenance section are listed in the following table, divided by each specific country's Ducati.com website.

Sign-in credentials are:

- E-mail: ***dealer@ducati.com***
- Password: ***Ducat12o13***



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<i>Country</i>	<i>Hypertext link to website</i>
<i>International website</i>	http://www.ducati.com/services/transparent_maintenance/index.do
 <i>USA</i>	http://www.ducatiusa.com/services/transparent_maintenance/index.do
 <i>Canada (ENG)</i>	http://www.canada.ducati.com/services/transparent_maintenance/index.do
 <i>Canada (FR)</i>	http://www.canada.fr.ducati.com/services/entretien_transparent/index.do
 <i>Mexico</i>	http://www.ducati.com.mx/servicios/mantenimiento_trasparente/index.do

Please forward any comments you may have regarding the data contained on the website, TMD Chart , and Scheduled Maintenance Check list forms to your Area Manager.

We feel confident that these new tools will help improve transparency towards our Customers, and consequently their loyalty toward both Ducati and your Dealership's Service.

We thank you in advance for your attention and cooperation.

Ducati North America
Service Department