



URGENT SAFETY RECALL NOTICE

Your 2002 Honda Accord requires an extremely important repair that could affect its operational safety.

Schedule your free repair by calling our hotline at 1-844-758-9245.

[Schedule Your Free Repair](#)

We are concerned about your safety.

After several attempts to contact you, our records indicate that Safety Recall JQ9 has not been completed on your vehicle.

Recall Notice Issued To:

David Carpenter

Vehicle Information:

2002 Honda Accord

If you no longer own the vehicle please visit <http://HR2B.myHondaAuto.com/DavidCarpenter> and help us contact the new owner so he or she can get their vehicle repaired as soon as possible.

Details of the Repair

The driver's front airbag inflator could produce excess pressure upon deployment, causing the inflator to rupture. Fragments from ruptured inflators could hit you or your passengers.



Figure 1. Proper airbag deployment



Figure 2. Driver side airbag deployment with inflator rupture.

Past ruptures in driver frontal airbags **HAVE KILLED** or **INJURED** vehicle occupants. Due to the severity of this defect, your vehicle has been recalled and must be repaired. The repair will be done free of charge.

Your Honda dealer will replace the driver's front airbag inflator. One quick call is all it takes to set up your **FREE** repair with an authorized local dealer, at a time and location most convenient to you. The repair may take an hour, depending on the dealer's schedule.

How do I schedule my free repair?

1. Call your **Customer Care Hotline Specialist** at 1-844-758-9245 Monday through Friday, 8 a.m. to 7 p.m. EST and we will get you scheduled for this free repair right away. We will assist you in scheduling an appointment (that is most convenient for you) to have this Safety Recall performed at no charge.
2. Call your **Honda dealer directly** to schedule a service appointment. Mention Safety Recall JQ9 when making the appointment.
3. Visit the **personal website we set up for you at:** <http://HR2B.myHondaAuto.com/DavidCarpenter> where you can review all your scheduling options. When you visit this website, you will be asked to provide your Vehicle Identification Number (VIN) to verify your vehicle and locate your personal vehicle page. Your VIN is listed on your vehicle, on your registration or on your insurance card.

We sincerely apologize for the inconvenience this repair activity may bring. Thank you in advance for your prompt attention to this important Safety Recall Notice.

Honda Customer Care Team
844-758-9245

Please call your Customer Care Hotline Specialist at 1-844-758-9245 for assistance.



Issued in Accordance with Federal Law



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Customer Service Honda Automobile Division

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