



ATC Number	Revision Level	Date	Group Number
ATC1538	A	27-SEP-2016	
Expiration Date (U.S. and Canada)		Expiration Date (International)	
01-JUL-2019		01-JUL-2019	



## Account Team Coverage

### ISX12 #1 Cam Bushing Failures ATC

#### Attention

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- U.S / Canadian Distr./Branches and Div. Offices
- U.S / Canadian Dealers

This is to revise and replace ATC 1538, dated 11-Jul-14. This revision is to:

1. Add a minor narrative change to provide clarity to the field and aide in claims adjudication.

If additional information is required, contact your Cummins Warranty Operations Group Leader.

#### Description

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This ATC is being issued to grant approval to replace an engine that presents with the below symptoms and meets all listed criteria.

**NOTE: This field action is retroactive thru 01-Jun-2014.**

#### Action

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In order to qualify for repair under this field action, an engine:

1. **must not** be eligible for TRP 1359, and

2. **must** show as **OPEN** on QSOL, and
3. **must** have presented with either FC2322 or FC778, and
4. the cylinder block in the area of the number 1 cam bushing **must** show signs of heat/discolored paint.

After verifying that the engine meets the above requirements, perform the following actions:

1. Create a Replacement Engine Request (RER).
2. Contact Cummins Heavy Duty Service Engineering Robert Saxman (Primary) 716-456-2238 or Justinian Engels (Secondary) 716-456-2540.
3. North American Dealers should contact **RAPIDSERVE™** Catastrophic for pre-authorization. North American Distributors can contact **RAPIDSERVE™** or file the claim directly through BMS.
4. Remove the failed engine using Procedure 007-013 (Bulletin 2883445).
5. Upon completing the repair, an engine tradeout form is required to transfer existing warranty (if any) from the original engine to the replacement engine. Please submit a complete engine tradeout form to [rapidserve@cummins.com](mailto:rapidserve@cummins.com).

## Material Disposition

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Materials removed as a result of this field action **must** be sent to ReCon.

## Reimbursements

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### Parts

There are **no** parts covered in this field action.

**NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.**

### Labor using applicable Access Code and Time:

SRT Code	Description	Time (hrs)
00-115	Engine - Remove and Install (With EGR)	
00-90X	Administrative time	

### Travel

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

### Other Claimables

Consumables are covered under this field action.

**NOTE: Per Section 513-014 "Engine Trade Out" of the Warranty Administration Manual**

**(4021290), replacement engine will be reimbursed at suggested Dealer/Distributor net and must be claimed in Other Claimables. A handling allowance will be reimbursed to the repair location based on the table included in 513-014.**

**NOTE: Only one replacement engine is allowed per claim.**

## Claim Instructions

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For Cummins Dealers, claims for this ATC **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	27
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WBKBST

## Attachments

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[Click here to see atc1538-a\\_esn-list.xls](#)

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**Last Modified: 27-Sep-2016**

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