

Title

TAKATA RECALLS GENERAL INFORMATION

Content

TAKATA RECALLS

Purpose:

This page was created to assist with handling Takata Air Bag Recalls.

Processes:

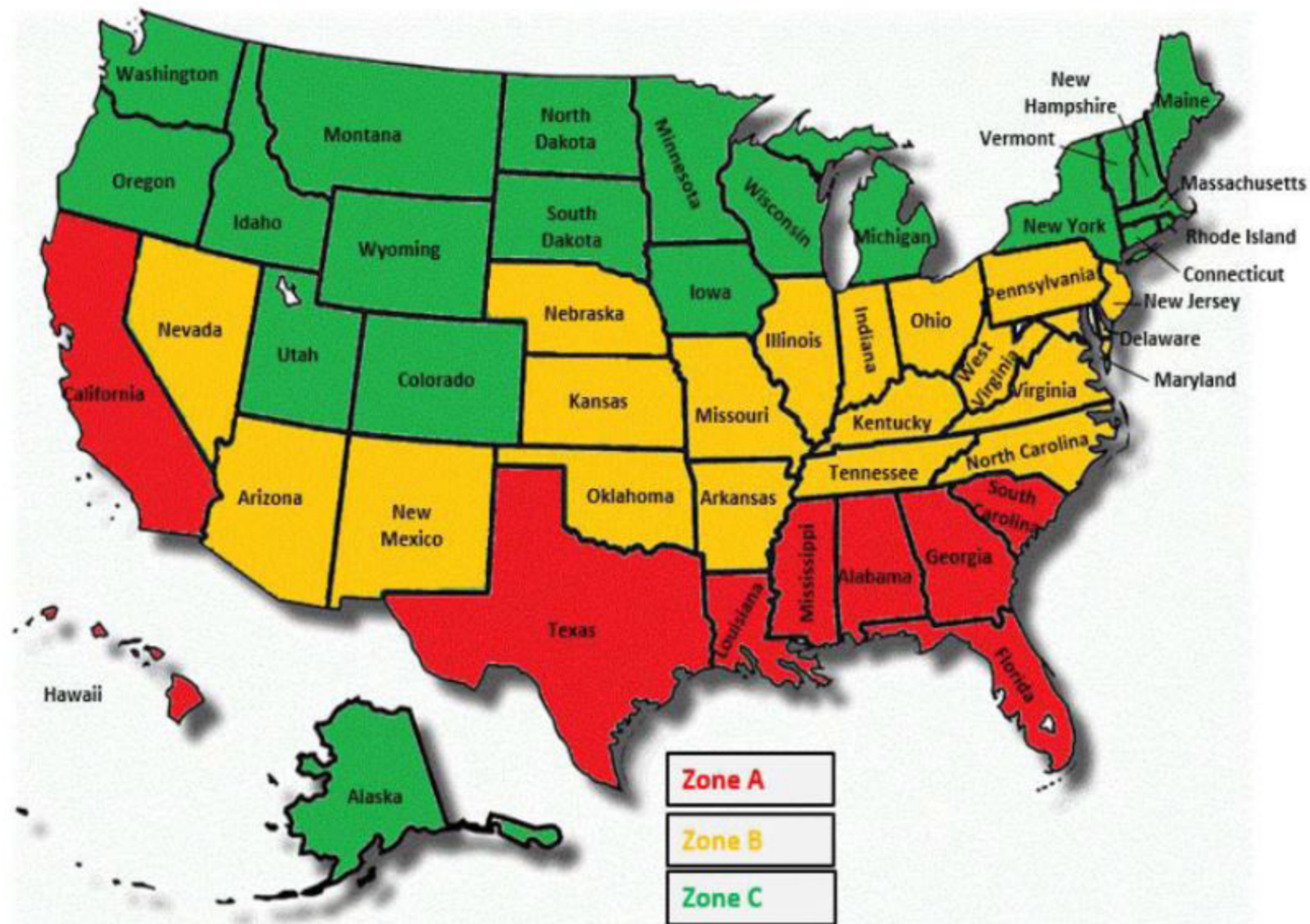
Please use these process flowcharts to properly handle vehicles subject to the Takata Air Bag Recall.

- [Recall 8215F & 9416E Preliminary Parts Process](#)
- [Recall 9516E & 9616E Preliminary Parts Process](#)

General Information:

The links below contain the latest Takata recalls information. The documents will be updated as recall conditions change.

Recall Number	Recall Status	Interim or Final Repair	Side	Affected Models	Affected Model Years	Owner notification status	VIN status OPEN on eMDCS	VIN status Preliminary Notice
<u>8215F</u>	Launched	Final Repair	Driver	RX-8 Mazda6 Mazdaspeed6	2004-2008 2003-2008 2006-2007	All involved owners have been notified to bring their vehicle in for the repair ('Parts are available')	Make appointment for repair	N/A
<u>9416E</u>	Launched	Final Repair	Passenger	Mazda6 Mazdaspeed6 MPV RX-8	2003-2008 2006-2007 2004-2006 2004-2011			
				Zone A	MY 2011 & older	July owner notification = "Parts Available" letters	Make appointment for repair	N/A
				Zone B	MY 2008 & older	July owner notification = "Parts NOT YET Available" letters	N/A	Request customer to wait for further notice of parts availability
				Zone C	MY 2008 & Older	July owner notification = "Parts NOT YET Available" letters	N/A	Request customer to wait for further notice of parts availability
<u>9516E</u>	Launched - No parts available	Interim Repair	Passenger	CX-7 CX-9 Mazda6	2007-2011 2007-2011 2009-2011			
				Zone A	MY 2011 & Older	July owner notification = "Parts NOT YET Available" letters	N/A	Request customer to wait for further notice of parts availability
				Zone B	MY 2008 & Older	July owner notification = "Parts NOT YET Available" letters	N/A	Request customer to wait for further notice of parts availability
<u>9116A</u>	Launched	Interim Repair	Driver	B-Series	2004-2006	Only HAH owners notified of parts availability. Permanent remedy parts will available late 2016.	HAH owners to make appointment for repair	Non-HAH owners, request customer to wait for further notice of parts availability
<u>8315F</u>	Launched	Interim Repair	Passenger	B-Series	2004-2006	All involved owners have been notified to bring their vehicle in for the repair ('Parts are available')	Make appointment for repair	N/A
<u>9616F</u>	Not Launched Status, parts are available later this year	Final Repair	Passenger	B-Series	2007-2009	Owner notification scheduled for end of August 2016	N/A	N/A



Zone A

States with high temperature cycling and humidity (includes Puerto Rico, Guam, and Saipan). Time in service until significant propellant degradation may occur is projected at between 6-9 years.

Zone B

States that have moderate temperature cycling and humidity. Time in service until significant propellant degradation may occur is projected at between 10-15 years.

Zone C

States with lower temperature cycling and humidity. Time in service until significant propellant degradation may occur is projected at between 15-20 years.

NOTE:

NHTSA has structured this expansion with 5 phases and 3 geographic zones, based on temperature and absolute humidity factors in each Zone, and analysis of expected rate of inflator degradation.

Time, temperature, and humidity have been found by NHTSA and independent investigations to contribute to significant propellant degradation, which can lead to high risk of inflator rupture.

IMPORTANT:

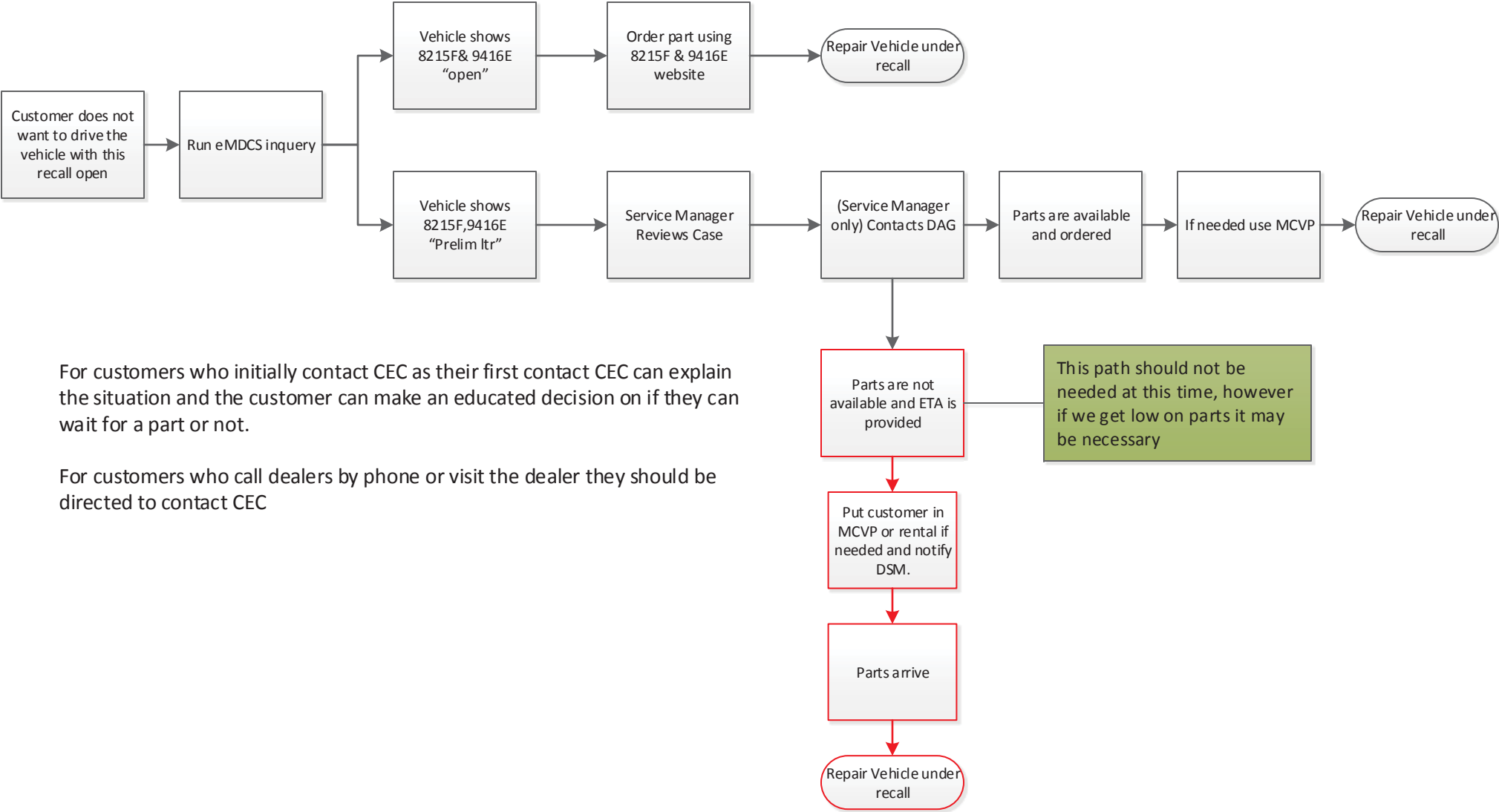
Certain vehicles in Zones B and C are not included in Zone A in this first phase of the expansion, based on NHTSA's schedule requirements. They will eventually be included in later phases as follows (timeline was established by Takata, based on NHTSA's requirements):

	Defect Information Report Dates	Zone A Greatest TCAH*	Zone B Moderate TCAH*	Zone C Lower TCAH*
Takata DIR #1 (Phase 1)	May 16, 2016	MY 2011 and older vehicles	MY 2008 and older vehicles	MY 2004 and older vehicles
Takata DIR #2 (Phase 2)	Dec 31, 2016	MY 2012 and older vehicles	MY 2009 and older vehicles	MY 2008 and older vehicles
Takata DIR #3 (Phase 3)	Dec 31, 2017	MY 2013 and older vehicles	MY 2010 and older vehicles	MY 2009 and older vehicles
Takata DIR #4 (Phase 4)	Dec 31, 2018	All remaining vehicles not currently under recall		
Takata DIR #5 (Phase 5)	Dec 31, 2019	All vehicles receiving like-for-like replacement inflators		

* TCAH - Temperature cycling and Humidity

8215F, 9416E Preliminary Part Process

Confidential



For customers who initially contact CEC as their first contact CEC can explain the situation and the customer can make an educated decision on if they can wait for a part or not.

For customers who call dealers by phone or visit the dealer they should be directed to contact CEC

