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Sent on	08	16	2016	Expires on	08	26	2016
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From	Parts and Service Division
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Subject	Request for Parts: 2016-2017 ILX Front Brake Noise
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PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Research & Support Group
 RE: Request for Parts: 2016-2017 ILX Front Brake Noise

This message is solely directed to Acura dealership personnel; please handle accordingly.
 Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2016-2017 ILXs with a client complaint of a high pitch squeal noise coming from the front brakes. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. 2016 ILX VIN must be AFTER 19UDE2...GA025235.
2. All 2017 ILXs are accepted.
3. Must be able to duplicate the noise.
4. Previous front brake repairs are okay.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.