

[Next Unread Message](#)

View Message

Sent on	07	19	2016	Expires on	08	02	2016
From	Parts and Service Division						
Subject	2014-2016 RLX Front Brake High Pitch Squeal Noise (Zone 1 Dist A)						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2014-2016 RLX Front Brake High Pitch Squeal Noise

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2014-2016 RLXs with a client complaint of a high pitch squeal noise coming from the front brakes. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must be able to duplicate the noise.
2. Previous front brake repairs are okay.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.