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Sent on	04	29	2016	Expires on	05	13	2016
From	Parts and Service Division						
Subject	Request for Parts: 2005-2008 MDX, RDX & TL HandsFreeLink (HFL) Inop						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Research & Support Group
 RE: Request for Parts: 2005-2008 MDX, RDX & TL HandsFreeLink (HFL) Inop

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this i/V message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2005-2006 MDXs, 2007-2008 RDXs & 2005-2008 TLs with a client complaint of the HandsFreeLink (HFL) not working or the battery being too low to start the engine. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Troubleshooting has led to the replacement of the HFL unit for SB B08-057.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.