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<b>Sent on</b>	04	22	2016	<b>Expires on</b>	04	27	2016
<b>From</b>	Parts and Service Division						
<b>Subject</b>	Request for Visit: 2014-2016 MDX Noisy Front Blower Motor						

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
From: Technical Research & Support Group  
RE: Request for Visit: 2014-2016 MDX Noisy Front Blower Motor

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda (AHM) is investigating certain 2014-2016 MDXs with a customer complaint of a noisy front blower motor. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. First time complaint only.
- 2. Must confirm rust on the lower part of the blower motor.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.