

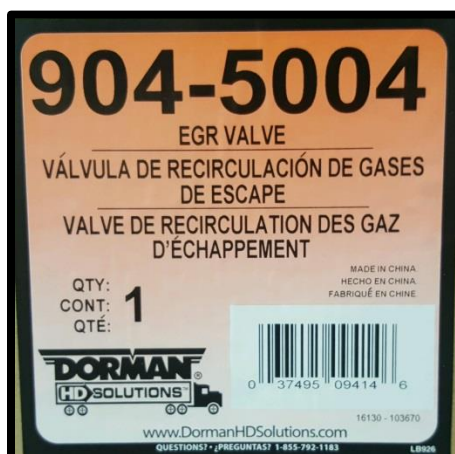
July 28, 2016

Dorman Product Alert Bulletin

Product Category:	Heavy Duty Exhaust Gas Recirculation Valve
Part Number:	904-5004
Destroy in Field:	No
Return Authorization:	Yes
Return Location:	Dorman Products, 3400 East Walnut Street, Colmar, PA 18915
Issue Credit:	Please be sure to code return with <RGA-Q> number on outside of container
Apply to Return All:	Yes

Return for Inspection Instructions:

- Dorman requests that inventory be returned for (part #'s noted above) including all date codes.
- Dorman is conducting an inspection on these SKU's including all date codes that have been shipped.
- This action is being initiated to review alignment of gearbox cover.



Notes/Comments:

- If there are any problems with one of these parts, on the vehicle level, we will process through the Dorman labor claim process.
- Notes/Comments: Dorman will strive to re-fill supply with product following this inspection quickly, and will provide notification of availability. Replenishment inventory will be denoted with a green dot on the FG label.

Return Instructions:

1. Please pull all affected inventory.
2. Please contact Customer Relations Dorman by e-mail or phone (cdorman@dormanproducts.com / phone 1-800-523-2492) to obtain a RGA ZQ-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned

3. Please mark these to:

Dorman Products, Inc- Returns
3400 East Walnut Street
Colmar, PA 18915
Attn: RGA ZQ-Number _____

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.