



May 2016  
A/T Shift Cable Inspection - V1607  
Campaign Bulletin CB16-K-002

## **SERVICE CAMPAIGN - V1607**

### **AUTOMATIC TRANSMISSION SHIFT CABLE INSPECTION**

To: RWC Isuzu Truck Anchorage – Service and Parts Managers

This notice, Customer Satisfaction Campaign Bulletin CB16-K-002 and a list of affected VINs in your area are being sent to notify you of Service Campaign V1607 for Automatic Transmission Shift Cable Inspection.

#### **AFFECTED VEHICLES IN YOUR AREA**

- 2013-2014 Isuzu NPR Stripped Chassis Vehicles (Reach Vans) sold to Anchorage School District with Chassis Manufactured During October 2013 and April 2014

#### **CONDITION**

In some 2013-2014MY Isuzu NPR Stripped Chassis (Reach Vans) with chassis manufactured by Isuzu Motors Limited during October 2013 and April 2014, the Automatic Transmission Shift Cable may be bent. Over time and with use, the bent cable may fatigue and break. If the cable breaks, the driver may be unable to shift the transmission out of Park or from one gear to another.

#### **CORRECTION**

The Automatic Transmission Shift Cable must be inspected and if found to be bent, replaced. This service will be performed for customers at no charge.

#### **DEALER RESPONSIBILITY**

If any of the vehicles subject to this service campaign enters your vehicle inventory, or is in your dealership for service, you must take the steps necessary to be sure the program correction has been made before selling or releasing the vehicle.

#### **OWNER NOTIFICATION**

OWNER NOTIFICATION WILL BEGIN MAY 27, 2016.

Please ensure that all appropriate personnel are aware of this Service Campaign Automatic Transmission Shift Cable Inspection – V1607.