



VOLUNTARY EMISSION RECALL

This notice applies to your vehicle, <VIN>

APRIL 2016

Dear Customer:

This notice is sent to inform you that Isuzu Commercial Truck of America, Inc. is conducting a voluntary emission recall that includes your vehicle.

CONDITION

Your 2016 model year N-Series truck that is equipped with a 6.0L gasoline engine was built with an incorrect vehicle emission control information (VECI) label that is not compliant with EPA regulations and must be corrected.

CORRECTION

A corrected VECI label will need to be installed on top of the engine cover. Since this label can be easily installed (and to reduce your inconvenience) the corrected label and installation instructions are included with this letter. However if you desire, you may take the label to your Isuzu dealer for installation. This service will be performed for you at **no charge**.

WHAT YOU SHOULD DO

If you would like an Isuzu dealer to install the label, we recommend that you contact your local dealer as soon as possible to schedule an appointment. Be sure to take the VECI label with you to your appointment. We estimate that the installation will take approximately 10 minutes to perform. However, additional time may be necessary depending on how appointments are scheduled at your dealership. To locate the nearest Isuzu dealer you can visit our website at www.isuzucv.com and click on the dealer locator link and enter your zip code or state. Should you not have access to a computer terminal please contact our Customer Relations Department by calling 1-866-441-9638.

EMISSION WARRANTY INFORMATION

In order to ensure your full protection under the emission warranty made applicable to your vehicle by State and Federal Law, it is recommended that you have your vehicle serviced as soon as possible. In addition, in some states participation in an emission recall may be necessary to renew the vehicle registration.

CALIFORNIA OWNERS

Once the campaign is completed, you will receive a "Proof of Correction Certificate", from the dealer performing the campaign, which may need to be presented to the California Department of Motor Vehicles when renewing vehicle registration.

We regret any inconvenience this action may cause you; however, we have taken this action in the interest of your continued satisfaction with our products.

Sincerely,

Isuzu Commercial Truck of America, Inc.

Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

**Isuzu Commercial Truck of America, Inc.
Customer Relations Department**

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