

Technical product information

Topic	New GT boot lid motor information required
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2044673/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
Body fixtures and fittings -> Door, closures operation -> Electrically close rear lid	functionality -> partially without function	
Body fixtures and fittings -> Door, closures operation -> Close rear lid	functionality -> cannot be closed	

New workshop code

Object of complaint	Complaint type	Position
Body fixtures and fittings -> Closures -> Rear lid hinge -> Motor f. rear lid junction	component / consumables -> incorrectly built	right

Vehicle data

New Continental GT

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
393*	2014	E		*	*	*
393*	2015	E		*	*	*
393*	2016	E		*	*	*
393*	2017	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Boot lid hinge failure

Technical background

As part of boot lid hinge failure investigation Bentley are analysing boot lid drive motor output

Production change

Measure

14MY cars onwards. In the event of boot lid hinge failure please record the serial number of the motor that was driving the failed hinge. Submit this information via a DISS query quoting this TPI number



Figure 1

Example of hinge failure

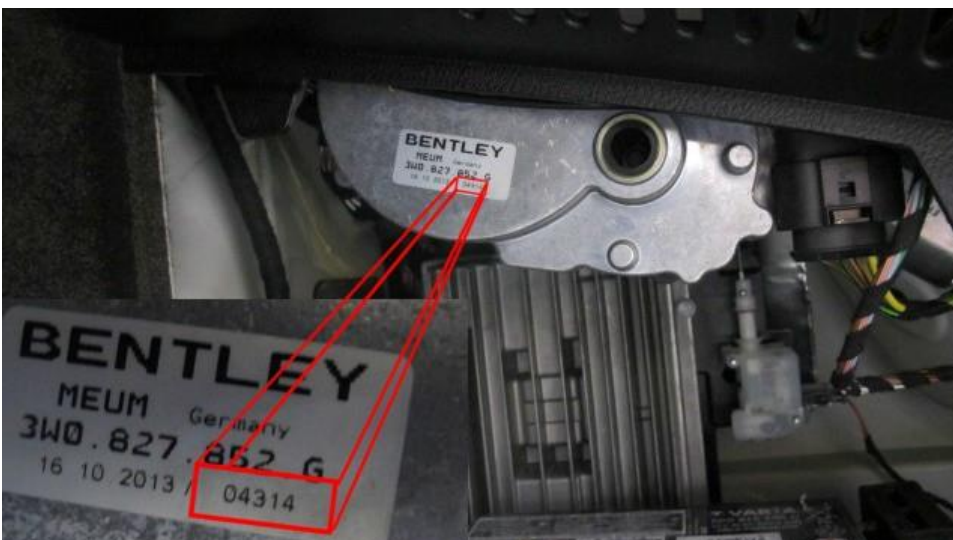


Figure 2

Location of required serial number located on boot lid drive motor