

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 51-07192016-0226

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

August 10, 2016

This Notice applies to your vehicle VIN listed above.

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Dear Forest River Customer and Dealership:

Forest River – Office of Corporate Compliance (“OCC”) has decided that a Technical Service Bulletin (“TSB”), is required to address the vehicle in your ownership.

**WHAT SHOULD YOU DO?**

Please see the enclosed Notification Letter from General Motors.

Please follow the directions given on the General Motors Notification.

**WHAT IF YOU NO LONGER OWN THIS VEHICLE?**

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

Sincerely,


Forest River, Inc.  
Director & Engineer  
Office of Corporate Compliance



Chevrolet  
P.O. Box 909989  
Milwaukee, WI 53209-9989



June 2016

This notice applies to your vehicle, VIN: 

Dear Forest River Inc.:

As the owner of a 2016 model year Chevrolet Express, your satisfaction with our product is very important to us.

This letter is intended to make you aware that some 2016 model year Chevrolet Express vehicles equipped with a gas engine and 6-speed automatic transmission, may have a condition where the transmission control module may respond to a service tool request for the vehicle to report the stored Vehicle Identification Number. The transmission control module should not respond to this request because it is correctly reported by another control module. It is possible, although highly unlikely, that an Emissions Inspection and Maintenance testing station could consider this duplicate reporting of the Vehicle Identification Number a reason for test failure.

**Do not take your vehicle to your Chevrolet dealer as a result of this letter unless you believe that your vehicle has the condition as described above.**

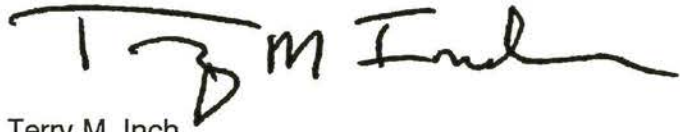
**What We Have Done:** General Motors is providing owners with additional protection for the condition described above for the life of the vehicle. If this condition occurs on your 2016 Chevrolet Express the condition will be repaired for you at **no charge**. Diagnosis or repair for conditions other than the condition described above is not covered under this special coverage program.

**What You Should Do:** If you believe that your vehicle has the condition described above, repairs and adjustments qualifying under this special coverage must be performed by a Chevrolet dealer. You may want to contact your Chevrolet dealer to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. Keep this letter with your other important glove box literature for future reference.

If you have any questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).



We are sorry for any inconvenience you may experience; however, we have taken this action in the interest of your continued satisfaction with our products.

A handwritten signature in black ink, appearing to read "Terry M. Inch". The signature is fluid and cursive, with a long horizontal line extending from the end of the name.

Terry M. Inch  
Executive Director  
Global Connected Customer Experience

24280

