

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 51-06202016-0213

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

August 31, 2016

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer and Dealership:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Forest River – Office of Corporate Compliance (“OCC”) has decided that a Technical Service Bulletin (“TSB”), is required to address the vehicle in your ownership.

WHAT SHOULD YOU DO?

Please see the enclosed Notification Letter from General Motors.

Please follow the directions given on the General Motors Notification.

WHAT IF YOU NO LONGER OWN THIS VEHICLE?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

If you are still having difficulty getting your vehicle/towable repaired in a reasonable amount of time or without charge, you may write to the following address:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety Hotline
at 1-888-327-4236 or (TTY: 1-800-424-9153).

Or visit www.safercar.gov and search;
Technical Service Bulletin: 51-06202016-0213

Sincerely,


Forest River, Inc.
Director & Engineer
Office of Corporate Compliance



Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989



April 2016

This notice applies to your vehicle, VIN: 

Dear Glaval Bus:

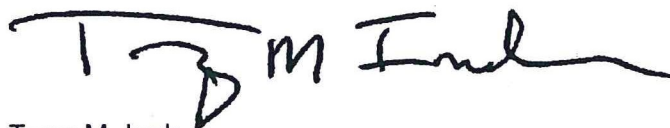
As the owner of a 2015 model year Chevrolet Express, your satisfaction with our product is very important to us.

We are contacting you to make you aware that General Motors has received reports of damaged rear-wheel lug nuts and studs on dual rear-wheel Chevrolet Express caused by the removal and attachment of the rear wheels for transportation. If this condition affects your vehicle, you likely already noticed and addressed it during your normal maintenance and torque checks. Damaged lug nuts and studs could result in a loose or detached wheel.

To be sure that your vehicle does not have this condition, please inspect the rear-wheel lug nuts and studs for damage and replace them if necessary. Please continue inspections as part of your normal maintenance. You can order replacement dual rear-wheel lug nuts and/or studs at your local Chevrolet dealer.

If you have any questions or concerns, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Chevrolet Express provides you with many miles of enjoyable driving.



Terry M. Inch
Executive Director
Global Connected Customer Experience

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