

## Ferrari North America Technical Information

Date: June 2016 Bulletin #: FNA 134

Campaign #: Supersedes: Section:

Subject: Parts Return to Italy

Attention Service and Parts Managers,

Please be advised that when parts are required to be shipped back to Italy, you must include the following appropriate documents and printouts in the shipment:

- Proforma Invoice (example on page 2)
- Commercial Invoice page (From Fedex, example on page 3)
- Printout of the parts tag, must be secured to the defective part inside the shipment (example on page 3)
- · Printout of the ROL inside the shipment only if the part is being sent for repair

When shipping any part that has had oils or other fluids, it is extremely important to have the part fully drained before the shipment.

As of June 1<sup>st</sup>, if your shipment gets stuck in customs due to missing necessary information or negligence in filling out the proper information, you risk having the warranty parts returned back to the dealer (freight collect) and the claim rejected.

For any questions or comments, please contact the warranty department

Thank you for your co-operation.

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Importer	Name: Company: Address: City: Postal: Phone#: E-mail:	State/Pr:	CA US	Name: Company: Address: City: Postal: Phone#: E-mail:	FABRIZIO CIOCI FERRARI S.P.A. PORTINERIA ME VIA MUSSO, 2 MARANELLO 41053	CIMARTINO CASO - RESI RETE DEF	PT State/Pr:
Date of Export:   Feb 29, 2016   Customer ID:   Country of Export:   Shipp Date:   Feb 29, 2016   Customer ID:   Country of Export:   Country of Export:   Shipper reference #: 215241   Packing Slip #:   Payment Terms:   Payment Terms:   1000.00   Part #:   Customer reference #: 215241   Purpose of Shipment:   REPAIR AND RETUFN   REPURPOSE OF STREET   Payment Terms:   Purpose of Shipment:   REPAIR AND RETUFN   REPURPOSE OF STREET   Payment Terms:   1000.00   Part #:   Customer ID:   Pos   Po	Importer Acct # Name: FABRIZIO CIOCCIMAR Company:FERRARI S.P.A RESI Address: PORTINERIA MERCI VIA MUSSO, 2 City: MARANELLO Postal: Phone#: 390536949111 E-mail:	RTINO CASOLARI I RETE DEPT State/Pr:	П	Broker Name: Company: Address: City: Postal: Phone#: E-mail:	Acc Acc	***  ***  ***  ***  ***  **  **  **  *	
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I declare all information contained in this il voice to be true and correct.  Date:  Name:			orrect.	met for the season and season set to make a			



Dealer Code Name Supplier Code

Factory - URGENT PART RETURN

3562

Chassis Number Start Warranty Date	01/31/15	Model	CALIFORNIA	Km.	3158
Claim Number Defective Code Components Code	2524 19 48140040	Date Descr. Descr.	03/01/16 FAULTY CONTACTS ACCELERATOR PEDAL		
Cost Code Part Code Q.ty	16 243117 1	Descr. Descr.	REGULAR WARRANTY ACCELERATOR PEDAL		PLETE
Packing Number Whar.Order N. Inspector	11953 101027188 F6860	Date Date	02/26/16 02/26/16		



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