

Subject: Ferrari Modis New Browser Checklist

Please go through the following checklist if you are experiencing problems with the new Modis system.

- IMPORTANT -

Recommended to have your Local IT team follow these steps on every computer that uses Ferrari Modis

Check the version of Internet Explorer:

MODIS requires Internet Explorer 11 to work properly.

- 1. Start Internet Explorer
- 2. Click on HELP on the toolbar or the tools icon in the top right of the browser
- 3. Click on About Internet Explorer
- 4. The current version will be displayed in the middle of your screen
- 5. If you do not have the required browser version, you can download it here: http://www.microsoft.com/en-us/download/internet-explorer.aspx





Check Your Browser Settings:

Here are some settings that you should verify/change on the browser to help resolve problems with the MODIS system

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- 1. Launch Internet Explorer
- 2. Click on Tools in the top right corner of screen \rightarrow
- 3. Click on Internet Options
- 4. Under the General Tab, find the browsing history section and click on Delete







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• Under the General tab in the Browsing History Section, Click on Settings. Check the "Automatically" box and change the value of "MB used" to 100. Click OK.

Internet Options	Internet Options
General Security Privacy Content Connections Programs Advanced	General Security Privacy Content Connections Programs Advanced
Home page To create home page tabs, type each address on its own line. http://noiferrari.ferlan.it/	Website Data Settings
Use current Use default Use new tab	Internet Explorer stores copies of webpages, images, and media for faster viewing later. Check for newer versions of stored pages: © Every time I visit the webpage
Start with tabs from the last session ③ Start with home page Tabs	© Every time I start Internet Explorer @ Automatically 3 4 © Never
Change how webpages are displayed in tabs. Tabs Browsing history	Disk space to use (8-1024/MB) 100 (Recommended: 50-250MB)
Delete temporary files, history, cookies, saved passwords, and web form information.	C: Users lower theim AppData (Local Vilcrosoft (Windows \ Temporary Internet Files \
Delete browsing history on exit Z Delete Settings	Move folder View objects View files
Appearance Colors Languages Fonts Accessibility	
OK Cancel Apply	OK Cancel Apply

<u>Under the Security Tab:</u> Set the security level for "Internet, Local Intranet and Trusted Sites" to their respective minimum. Click Apply. See below for reference.



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- After you lower the security lever for **Internet**, **Local Intranet** and **Trusted sites** select custom level
- Scroll down to Downloads section and enable both file and font selection boxes (example 1)
- Continue to scroll down to the miscellaneous section and click <u>enable</u> under "Display mixed content" (example 2) and under "Use pop up blocker" click <u>disable</u>. (example 3)

Example 1	Example 2	Example 3	
Internet Options	Internet Options	Internet Options	
Internet Options	Internet Options Security Settings - Internet Zone Settings Prompt Allow websites to open windows without address or status b Disable Enable Disable Bisable Disable Disable Don't prompt for client certificate selection when only one ce Disable Enable Drag and drop or copy and paste files Disable Enable Disable Disable Enable Disable Dis	Internet Options	
Miscellaneous	Prompt Pr	Cancel Concel Concel	

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Add trusted sites:

In the security tab under **Trusted sites**, click **Sites**.

This window will open.

Internet Options	Internet Options
General Security Privacy Content Connections Programs Advanced Select a zone to view or chan e security settings Image security settings Image security settings Image security settings Select a zone to view or chan e security settings Image security settings Image security settings Internet Local intrane Image security settings Image security settings Image security settings Internet Local intrane Image security settings Image security settings Image security settings Internet Local intrane Image security settings Image security settings Image security settings Vou have websites in this zone. Sites Image security level for this zone: Allowed levels for this zone: All Image security level for this zone: All Image security level for this zone: Image security level for this zone: All Image security level for this zone: All Image security level for this zone: All Image security level for this zone: Image security level for this zone: All Image security	Trusted sites
	Cose Cosee Cosee Cosee Cosee Cosee Cosee Cosee
OK Cancel Apply	OK Cancel Apply

Once the window opens,, uncheck the server verification checkbox if it is checked. Next, add the following sites by typing the URL into the box labeled **1** and clicking **add**. <u>Repeat this for each</u> <u>URL that follows.</u> Click Close after you have added the last URL.

https://www.400.Ferrariusa.com https://login.ferrari.it http://400Ferrariusa.com https://modiscs.Ferrari.it http://modiscs.Ferrari.it http://www.crm.ferrari.com https://modiscs-old.ferrari.it Make sure to have this box checked.

Internet Options
General Security Privacy Content Connections Programs Advanced
Select a zone to view or change security settings.
🕘 🗣 🗸 🚫
Internet Local intranet Trusted sites Restricted sites
Internet
This zone is for Internet websites, except those listed in trusted and restricted zones.
Security level for this zone
Allowed levels for this zone: Medium to High
Prompts before downloading potentially unsafe content Unsigned ActiveX controls will not be downloaded
C Enable Protected Mode (requires restarting Internet Explorer)
Custom level Default level
Reset all zones to default level
Some <u>settings</u> are managed by your system administrator.
OK Cancel Apply

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Under the Privacy Tab

• Click on Advanced and put a check in the 2 boxes noted in the screenshots below

Internet Options	Internet Options
General Security Privacy Content Connections Programs Advanced	Advanced Privacy Settings
To set a standard privacy level instead of using custom settings, click the Default button.	Tou can choose now cookies are nandled in the internet zone. This overrides automatic cookie handling.
Custom - Advanced or imported settings	Voores
2 Sites Import Advanced Default Location	First-party Cookies Third-party Cookies Accept Block Block Prompt Prompt If allow session cookies
NetVer allow Websites to request your Clear Sites physical location Pop-up Blocker ✓ Turn on Pop-up Blocker InPrivate ✓ Disable toolbars and extensions when InPrivate Browsing starts	OK Cancel Pop-up Blocker V Turn on Pop-up Blocker InPrivate V Disable toolbars and extensions when InPrivate Browsing starts
OK Cancel Apply	OK Cancel Apply

Please stay in the **Privacy Tab** click on **Sites**. Click in the box labeled 1 (Address of Website) in the screen shot below. Enter the domains **Ferrari.com** and click **Allow**. Then type the domain **Ferrari.it** and click Allow. Then type the domain **Ferrari.scom** and click **Allow** for the last time



DO NOT HIT ENTER ON THE KEYBOARD when adding a Domain; it will automatically come up as Blocked. Please CLICK ALLOW so Always Allow shows as seen below .Check box 3 in the screen shot to confirm that 3 Domains say Always Allow and Not Block. Once you have entered the 3 Domains and confirmed they all show Always Allow click **Ok**.

General Security Privacy Content Connections Programs Advanced Settings To set a standard privacy level instead of using custom settings, click the Default button. Custom - Advanced or imported settings	Manage Sites You can specify which websites are always or never a cookies, regardless of their privacy policy. Type the exact address of the website you want to manage, a or Block. To remove a site from the list of managed sites, select the nan and click the Remove button.	Illowed to use nd then click Allow ie of the website
Sites Import Advanced Default	Address of website:	Block
Never allow websites to request your Pop-up Blocker Turn on Pop-up Blocker InPrivate Disable toolbare and extensions when InPrivate Browsing starts	Manageo weosites: Domain Setting ferrari.com Always Allow ferrari.it Always Allow ferrariusa.com Always Allow	Remove
OK Cancel Apply		4

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• Go to General Tab, click Tabs, and select Always open pop ups in new tab- Click OK

As seen below:

Internet Options	Internet Options
General Security Privacy Content Connections Programs Advanced	Tabbed Browsing Settings
Home page To create home page tabs, type each address on its own line. http://noiferrari.ferlan.it/	Tabbed Browsing Warn me when dosing multiple tabs Always switch to new tabs when they are created Show previews for individual tabs in the taskbar* Enable Tab Groups*
Use current Use default Use new tab	Open each new tab next to the current tab Open only the first home page when Internet Explorer starts
 Start with tabs from the last session Start with home page Tabs Change how webpages are displayed in tabs. Browsing history Delete temporary files, history, cookies, saved passwords, and web form information. Delete browsing history on exit Delete Settings Appearance Colors 	When a new tab is opened, open: The new tab page When a pop-up is encountered: Let Internet Explorer decide how pop-ups should open Always open pop-ups in a new window Always open pop-ups in a new tab Open links from other programs in: A new window A new tab in the current window The current tab or window * Takes effect after you restart your computer
OK Cancel Apply	Restore defaults OK Cancel

Also it is important to make sure you are in compatibility mode which can be checked by going to the toolbar and clicking on **Tools**, **Compatibility View Settings**, and putting a check mark in the checkbox that says display all websites in compatibility mode and add the following website

- Ferrari.com
- Ferrari.it
- Ferrariusa.com



			Compatibility View Settings	
File Edit View Favorites Too x ∰ Convert ▼ Select B 10 Home - HOME @ Sug NewModis Welcome	View Favorites View F		Change Compatibility View Settings Add this website: Add Websites you've added to Compatibility View: Ferrari.com Remove	
Latest ap	View downloads Pop-up Blocker SmartScreen Filter Manage add-ons Compatibility View settings	Ctrl+J	ferrari.it ferrariusa.com	
	Subscribe to this feed Feed discovery Windows Update Performance dashboard	► Ctrl+Shift+U	Display intranet sites in Compatibility View	
D Dealer Inte	F12 Developer Tools Report website problems Internet options		Learn more by reading the <u>Internet Explorer privacy statement</u>	

Lastly, please follow this link to download and install Adobe SVG Viewer

http://www.adobe.com/devnet/svg/adobe-svg-viewer-download-area.html

- After clicking on the link → Scroll down → Under Viewer Select Win 98-XP
- This Version will work fine

Installing Adobe SVG Viewer

- 1. Double-click the downl oaded installer.
- 2. Follow the on-screen instructions.
- 3. If you are not using Internet Exporer for Windows, then you will need to restart your browser before viewing SVG.

Viewers

Language	Operating system	Version	Date
English	Win 98–XP	3.03	04/2005
	Mac 8.6–9.1	3.0	11/2001
	Mac 10.1–10.4	3.0	11/2001
	RedHat Linux 7.1–9e	3.01 beta 3	12/2003

Thank you for your co-operation