Ferrari North America

Technical Information

Date:	July 2016
Bulletin #:	FNA 137
Campaign #:	
Supersedes:	
Section:	

Subject: Ferrari Modis New Browser Checklist

Please go through the following checklist if you are experiencing problems with the new Modis system.

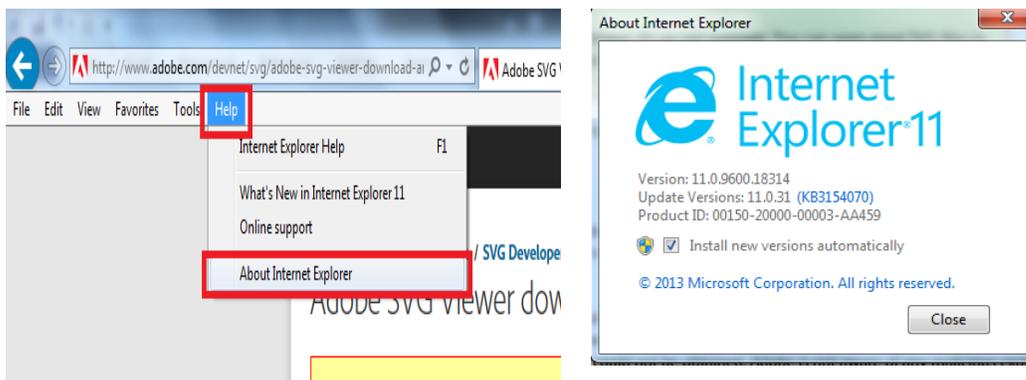## Check the version of Internet Explorer:

MODIS requires Internet Explorer 11 to work properly.

1. Start Internet Explorer
2. Click on HELP on the toolbar or the tools icon in the top right of the browser
3. Click on About Internet Explorer
4. The current version will be displayed in the middle of your screen
5. If you do not have the required browser version, you can download it here:
   http://www.microsoft.com/en-us/download/internet-explorer.aspx
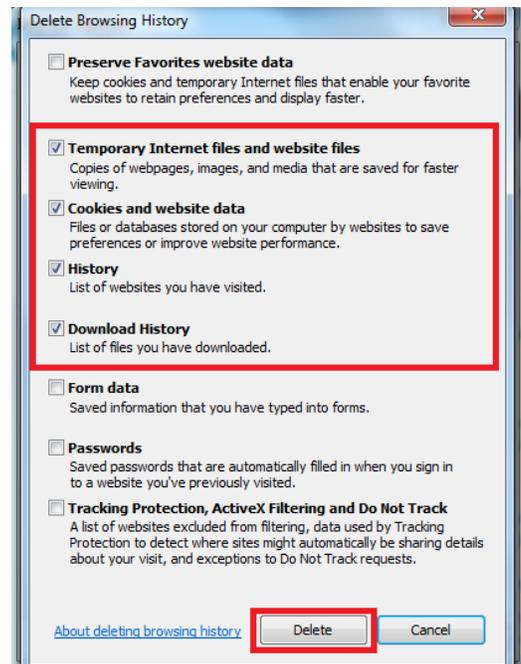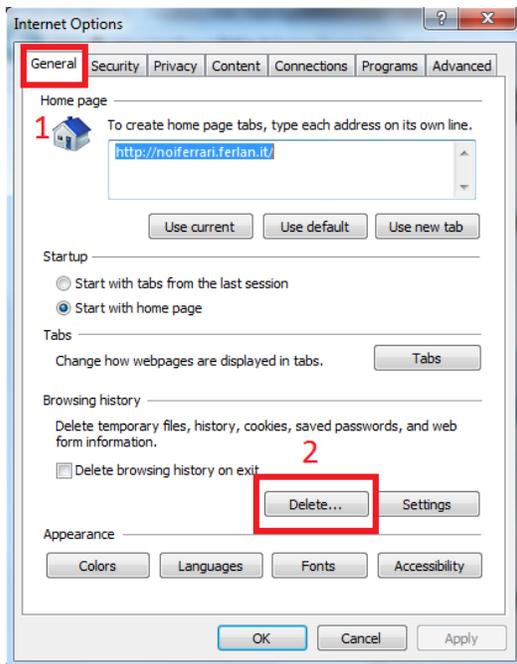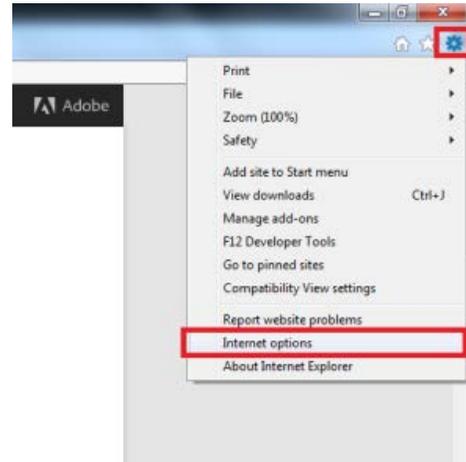
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Check Your Browser Settings:

Here are some settings that you should verify/change on the browser to help resolve problems with the MODIS system
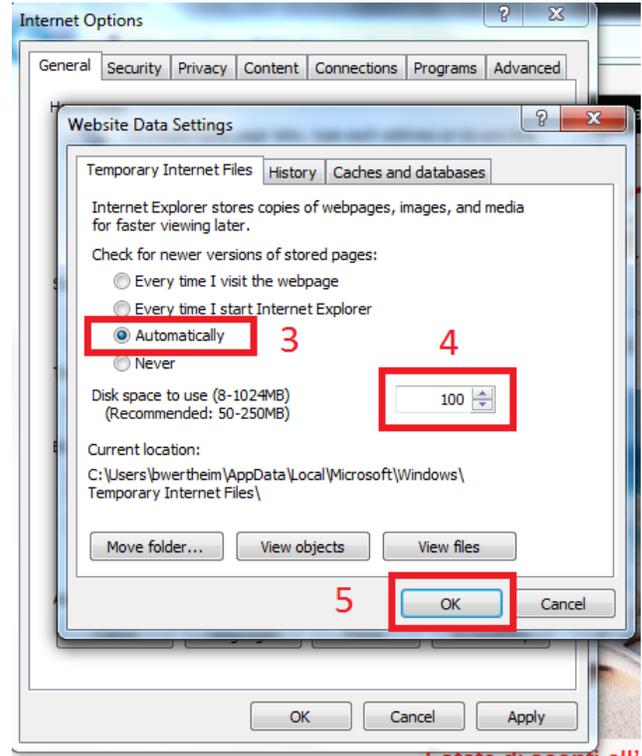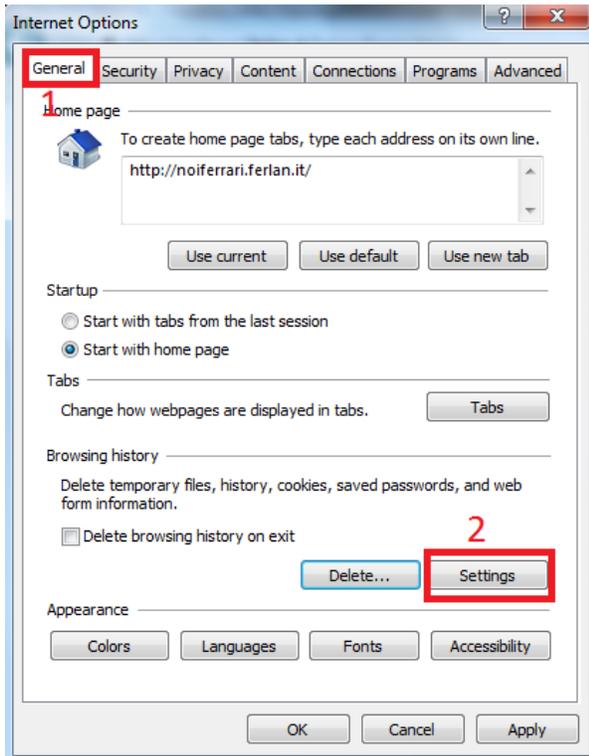
1. Launch Internet Explorer
2. Click on Tools in the top right corner of screen →
3. Click on Internet Options →
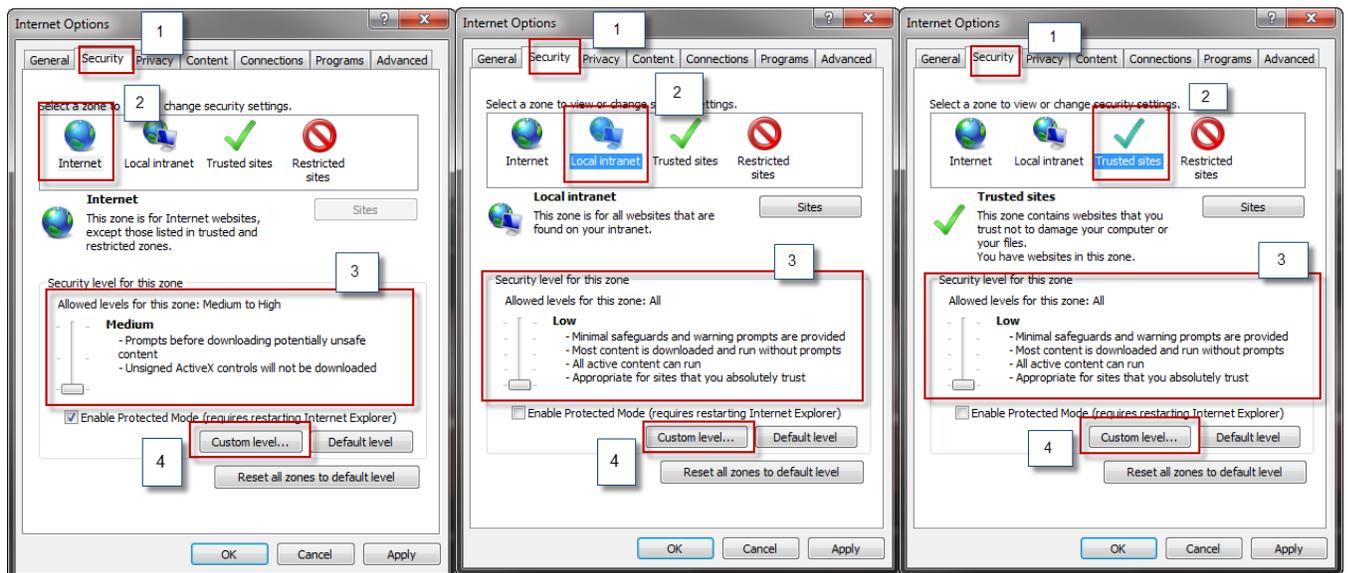4. Under the General Tab, find the browsing history section and click on Delete

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- Under the **General** tab in the **Browsing History Section**, Click on **Settings**. Check the "**Automatically**" box and change the value of "**MB used**" to **100**. Click OK.

Under the Security Tab: Set the security level for "**Internet**, **Local Intranet** and **Trusted Sites**" to their respective minimum. Click Apply. See below for reference.
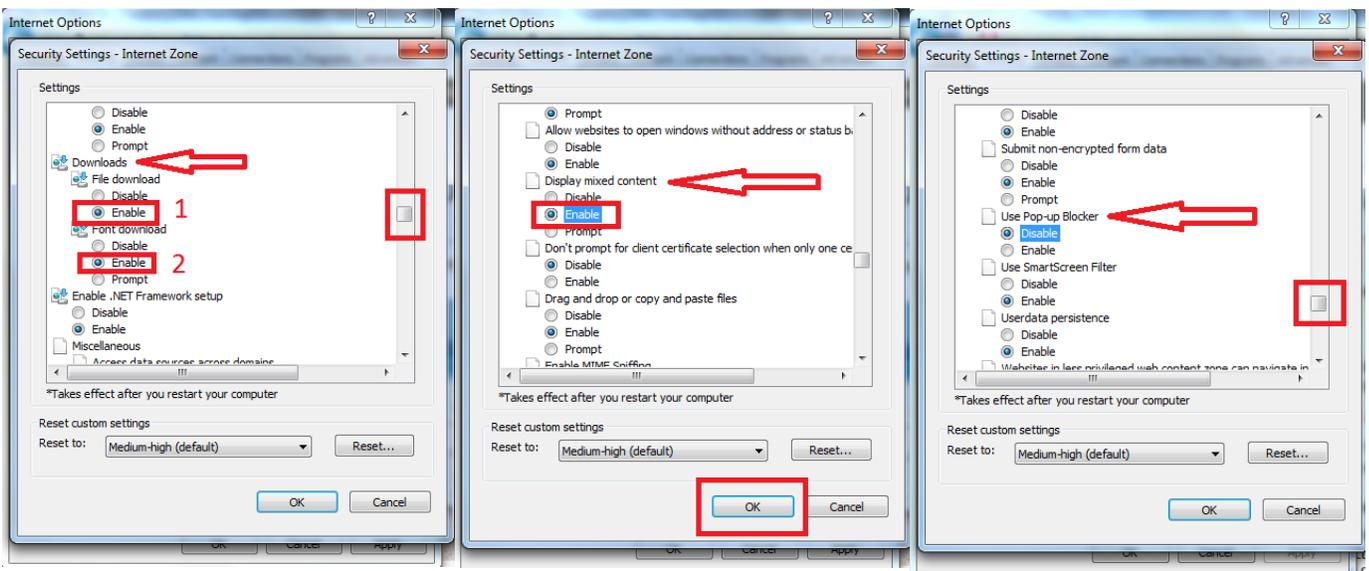
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- After you lower the security lever for **Internet**, **Local Intranet** and **Trusted sites** select custom level
- Scroll down to Downloads section and enable both file and font selection boxes (example 1)
- Continue to scroll down to the miscellaneous section and click <u>enable</u> under "Display mixed content" (example 2) and under "Use pop up blocker" click <u>disable</u>. (example 3)

Example 1   Example 2   Example 3
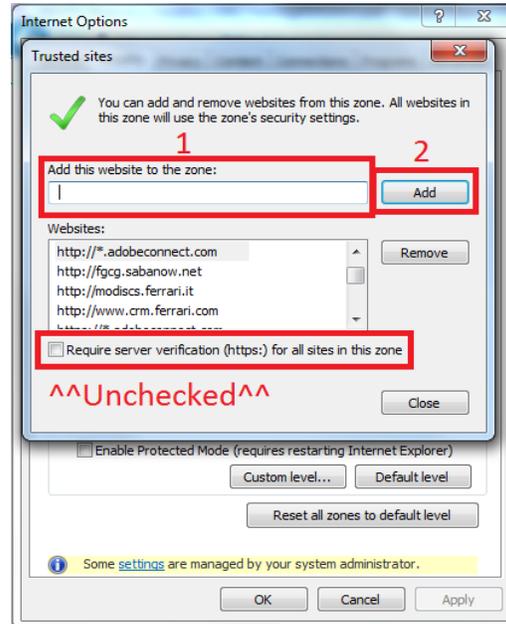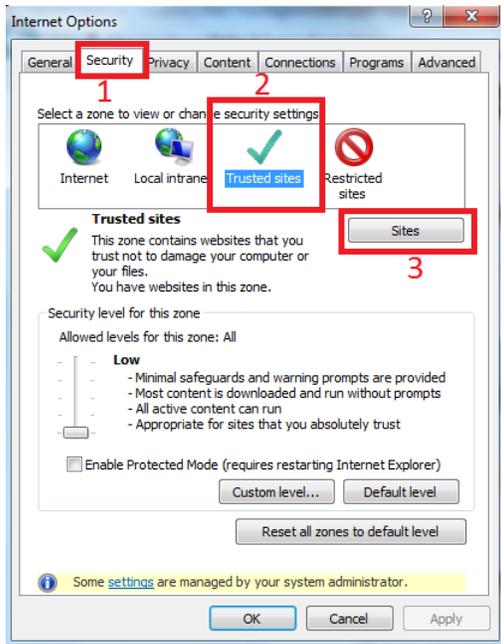
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Add trusted sites:

In the security tab under **Trusted sites,** click **Sites.**   This window will open.

Once the window opens,, uncheck the server verification checkbox if it is checked. Next, add the following sites by typing the URL into the box labeled 1 and clicking **add**. <u>Repeat this for each URL that follows.</u> Click Close after you have added the last URL.
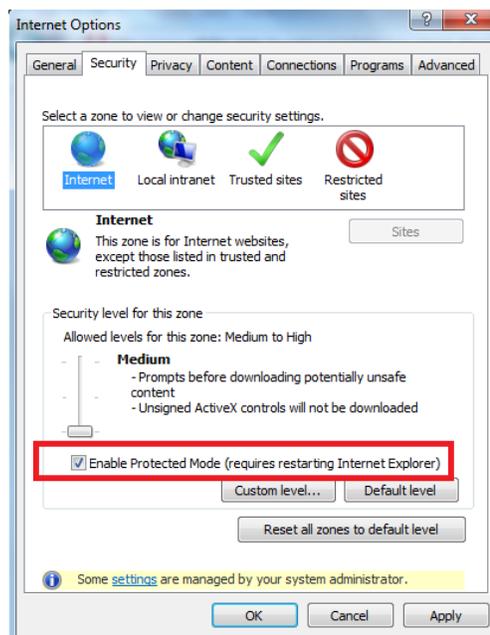
https://www.400.Ferrariusa.com

https://login.ferrari.it

http://400Ferrariusa.com

https://modiscs.Ferrari.it

http://modiscs.Ferrari.it

http://www.crm.ferrari.com

https://modiscs-old.ferrari.it

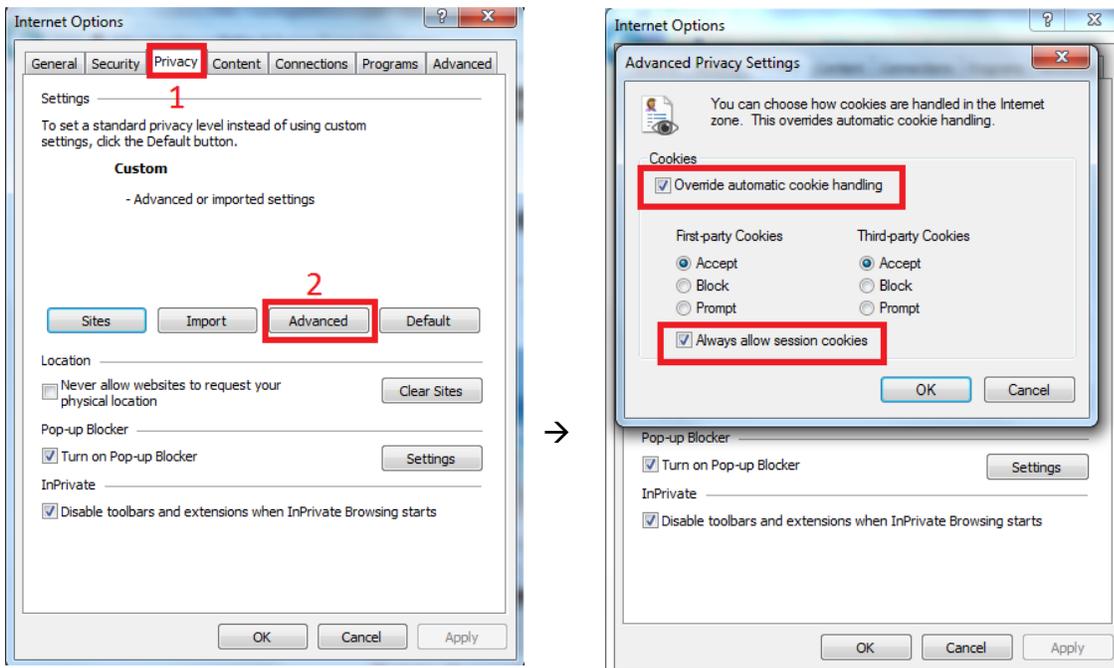Make sure to have this box checked.

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Under the Privacy Tab

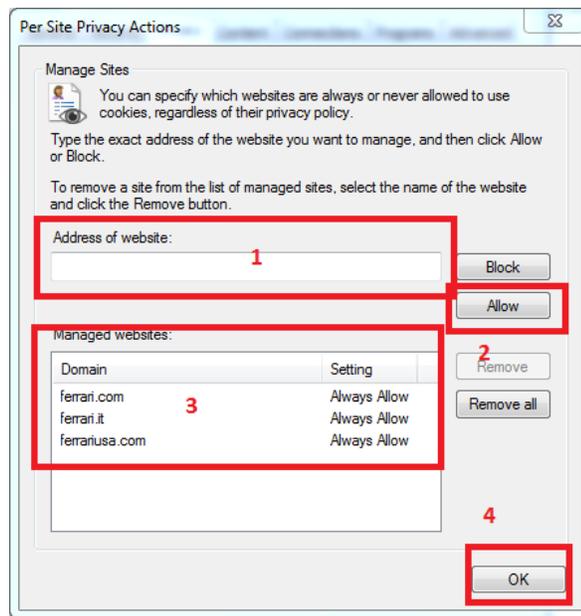- Click on **Advanced** and put a check in the 2 boxes noted in the screenshots below
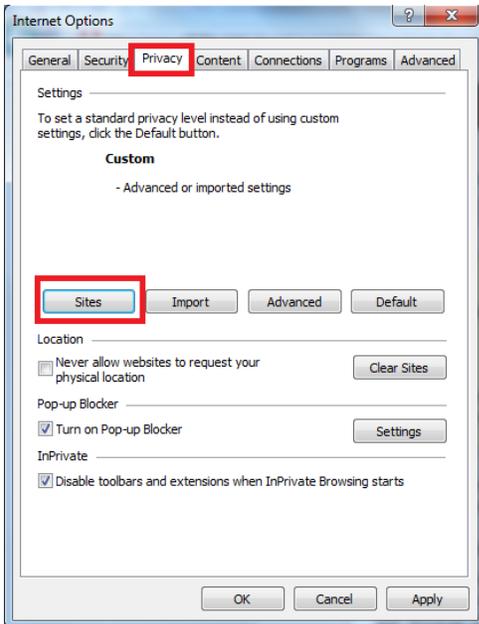

Please stay in the **Privacy Tab** click on **Sites**. Click in the box labeled 1 (Address of Website) in the screen shot below. Enter the domains **Ferrari.com** and click **Allow**. Then type the domain **Ferrari.it** and click Allow. Then type the domain **Ferrariusa.com** and click **Allow** for the last time

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DO NOT HIT ENTER ON THE KEYBOARD when adding a Domain; it will automatically come up as Blocked. Please CLICK ALLOW so Always Allow shows as seen below .Check box 3 in the screen shot to confirm that 3 Domains say **Always Allow** and **Not Block**. Once you have entered the 3 Domains and confirmed they all show **Always Allow** click **Ok**.
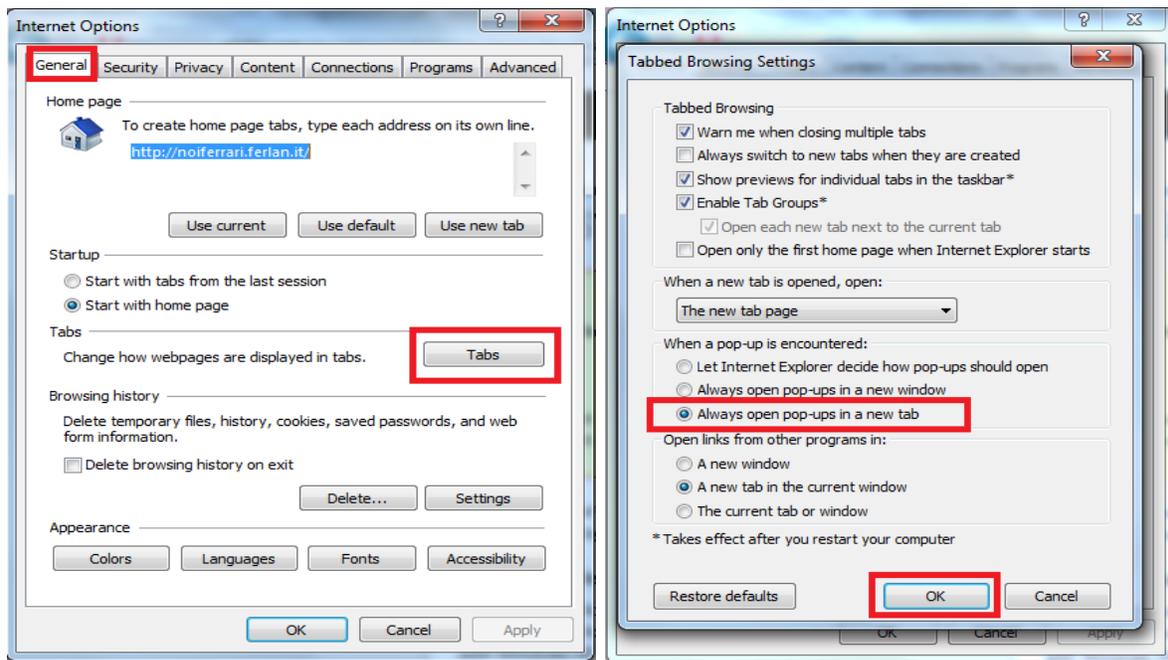
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- Go to **General** Tab, click **Tabs**, and select **Always open pop ups in new tab-** Click **OK**
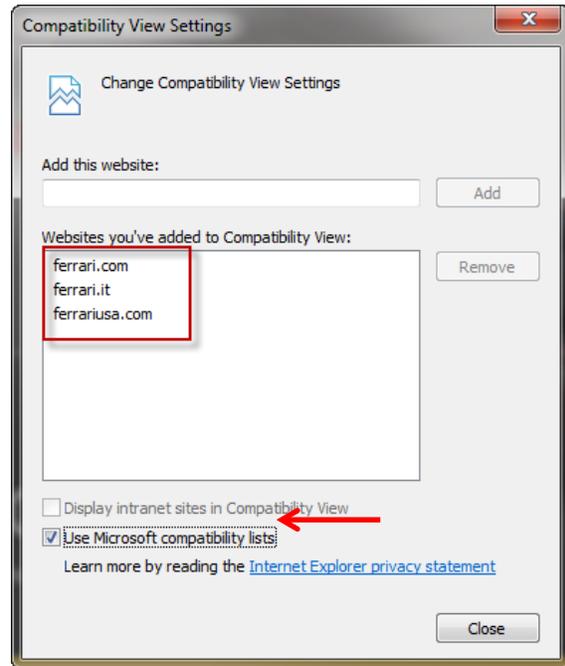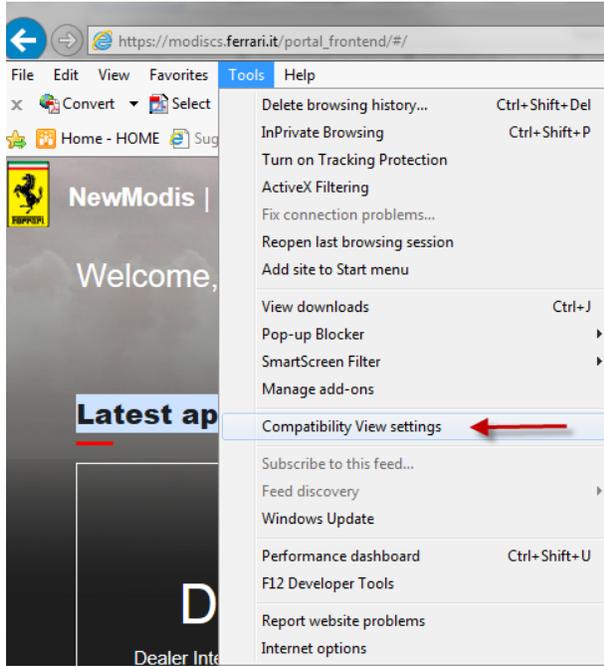
As seen below:

Also it is important to make sure you are in compatibility mode which can be checked by going to the toolbar and clicking on **Tools**, **Compatibility View Settings**, and putting a check mark in the checkbox that says display all websites in compatibility mode and add the following website

- Ferrari.com
- Ferrari.it
- Ferrariusa.com

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Technical Department
www.ferrariusa.com

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Lastly, please follow this link to download and install Adobe SVG Viewer

http://www.adobe.com/devnet/svg/adobe-svg-viewer-download-area.html

- After clicking on the link ➔ Scroll down ➔ Under Viewer Select Win 98-XP
- This Version will work fine

Installing Adobe SVG Viewer
1. Double-click the downloaded installer.
2. Follow the on-screen instructions.
3. If you are not using Internet Exporer for Windows, then you will need to restart your browser before viewing SVG.

Viewers

Language	Operating system	Version	Date
English	Win 98–XP ←	3.03	04/2005
	Mac 8.6–9.1	3.0	11/2001
	Mac 10.1–10.4	3.0	11/2001
	RedHat Linux 7.1–9e	3.01 beta 3	12/2003

Thank you for your co-operation