

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 08/17/2016
SUBJECT: Update Service Campaign TLL - 2017 Elantra Engine
Thermostat Replacement(TSB# 16-01-034-2)

Hyundai Motor America has added additional vehicles to Service Campaign TLL. Service Campaign TLL provides a procedure to replace the engine thermostat on certain 2017 Model Year Elantra vehicles.

In order to identify only those vehicles affected by Service Campaign TLL, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TLL.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK AND RETAILED.

Updated TSB #16-01-034-2 is available on Hyundai's Website as of August 17, 2016. It contains instructions on performing the service and submitting the campaign claim.

A shipment of thermostat began shipping on August 17th to affected dealers with in stock vehicles. Thermostat parts ordering will be placed on "Campaign Parts Management" (CPM)

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA