

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 04/20/16
SUBJECT: Service Campaign TCC - 2016 Tucson Battery Terminal &
Mounting Bracket Inspection (TSB# 16-01-019)

Hyundai Motor America is conducting a Service Campaign to verify the battery terminal and battery mounting bracket torque on certain 2016 Model Year Tucson vehicles. Service Campaign TCC provides a service procedure to verify the terminal and bracket torque.

In order to identify only those vehicles affected by Service Campaign TCC, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TCC.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK and RETAILED.

TSB #16-01-019 is available on Hyundai's Website as of April 20, 2016. It contains instructions on performing the service and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA