



**IMPORTANT PRODUCT UPGRADE INFORMATION #160527REV
August 2016**

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS
SERVICE MANAGERS
PARTS MANAGERS**

**SUBJECT: PRODUCT UPGRADE #160527REV
Adding a Ground Wire for the Denso Dash A/C Condenser Fan**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, IN, is contacting the owners of certain model year 2017 Fleetwood, Holiday Rambler, and Monaco brand Class A motorhomes shipped to dealers between March 16, 2016 and May 23, 2016:

Fleetwood

2017 Pace Arrow
2017 Discovery LXE

Holiday Rambler

2017 Endeavor
2017 Endeavor XE
2017 Navigator XE
2017 Scepter

Monaco

2017 Diplomat

We are notifying the owners of the affected vehicles of the availability of **Product Upgrade 160527REV**. Owners will be advised in their notification letter to contact an authorized REV Recreation Group dealer to have the upgrade performed. Copies of the notification letters to eligible Fleetwood and Holiday Rambler motorhome owners are attached. Owners will not be charged for repairs performed within their vehicle's base warranty period.

WHAT IS THE ISSUE?

The ground wire for the dash air conditioner's condenser fan may have been omitted during wire harness fabrication. If the ground wire is missing from the harness, the condenser fan will not operate; this will cause a reduction of air flow through the condenser. As a result, owners may complain that the air flowing from the dash is not adequately cooled.

WHAT SHOULD YOU DO?

In the event that a customer contacts you to request this repair, please verify eligibility by referring to the serial numbers listed in the enclosed **Product Upgrade Service Bulletin #160527REV** prior to beginning service.

When the repairs have been completed to the customer's satisfaction, have the customer and your dealership's representative sign an **Internal Repair Order**. Retain this document with your dealership's records. Submit your repair claim through REV's Dealer Warranty Portal for processing.

Repair claims will be reimbursed in accordance with **Product Upgrade Service Bulletin #160527REV** if performed within the vehicle's base warranty period.

If you have one of these vehicles in your inventory, you will be mailed a **Product Upgrade Notice** for that specific motorhome. You are required to repair or otherwise correct any affected vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving the notice is requested to forward a copy of the notice to the lessee within ten days.

Please review this entire package with your Parts, Service, and Sales staff to familiarize them with the step-by-step procedure and implement the **Product Upgrade #160527REV** campaign.

If you have any questions, please contact the appropriate REV Recreation Group Dealer Technical Support group:

Fleetwood Brand Vehicle Technical Support (800) 816-9825
Holiday Rambler Brand Vehicle Technical Support (877) 332-9239

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. We appreciate your support.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Product Upgrade Service Bulletin #160527REV
Product Upgrade #160527REV Customer Letters

Product Upgrade Bulletin



UPGRADE BULLETIN:
160527REV

YEAR(S) AFFECTED:
2017

PRODUCT(S) AFFECTED:

Fleetwood:

Product Code - Product
710 - Pace Arrow
724 - Discovery LXE

Holiday Rambler:

Product Code - Product
632 - Navigator XE
624 - Endeavor
630 - Scepter
633 - Endeavor XE

Monaco:

Product Code - Product
621 - Diplomat

MODEL(S) AFFECTED:

All with ship dates
3/16/2016
through
5/23/2016

SUBJECT:

Adding a ground wire to the Denso dash air conditioning unit's condenser fan harness

KEYWORDS:

condenser, dash A/C, Denso, harness

ISSUE DATE:

August 2016

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The purpose of this product upgrade service bulletin is to provide the instructions for adding a ground wire to an existing connector to the wire harness for the dash-mounted Denso Air Conditioning System.

A list of affected model year 2017 Fleetwood, Holiday Rambler and Monaco brand Class A diesel vehicle serial numbers appears at the end of this bulletin.

CONDITION:

The ground wire for the dash air conditioner's condenser fan may have been omitted during wire harness fabrication. If the ground wire is missing from the harness, the condenser fan will not operate; this will result in a reduction of air flow through the condenser and consequently, inadequate cooling in certain conditions. Inadequate cooling from the dash air conditioner will be most apparent while driving at slow speeds or idling, or when traveling in high ambient temperatures.

CORRECTION:

Follow the steps below to install a new ground wire on the existing wire harness for the dash air conditioning unit.

1. Park the motor home on level pavement. Turn off the ignition and remove the key. Place the transmission in NEUTRAL and set the park brake.
2. Locate the 8-pin connector for the harness; this will be labeled "ND HVA". The harness may be located behind the dash, above and to the right of the accelerator pedal. See Figures 1 and 2.

It may be necessary to remove the storage and outlet panel to gain access to the connector. This can be done by removing the eight small screws, as shown in Figure 3.



Figure 1



Figure 2

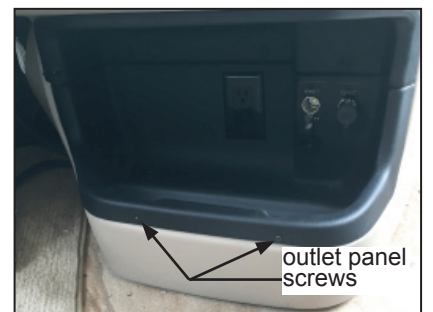


Figure 3

This bulletin is supplied for technical information only and is not an authorization for repairs.

Federal Law (Section 154 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that: If you have received a notice of recall or failure to comply from REV Recreation Group or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

- Referring to Figures 4 and 5, disconnect/separate the 8-pin connector. Insert the female spade connector of the new ground wire (Part # 642552) into the open cavity on the connector. Slightly pull on the wire to ensure the terminal is seated in the connector.

Note: If the spade terminal doesn't stay seated, you may need to bend back any strand of wire that extends past the edge of the crimp, re-attempt insertion, and repeat the pull test.

- Locate the ground bar on the front bulkhead, above the accelerator pedal. See Figure 6. Use a 3/8" socket or wrench to remove a nut on one of the "open" or unused studs. Place a star washer on the stud, then slide on the ring terminal attached to the new ground wire. Spin and tighten the nut to snug. See Figure 7.
- Route the all wires back up under the dash and re-secure all wiring with "zip" ties as required.

If the storage and outlet panel was removed in Step 2, position it back into place and secure with the original screws.

- Start the ignition and turn on the dash air conditioner. After 4 to 5 minutes check the output air with your hand to verify the air is cool.



Figure 4

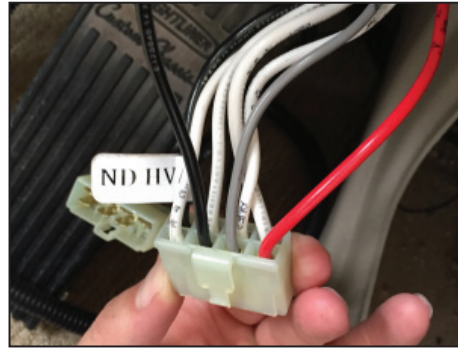


Figure 5



Figure 6



Figure 7

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PARTS

<u>Part number</u>	<u>Description</u>	<u>Qty.</u>
642552	Ground Wire, Dash AC, with terminals	1
Obtain locally:	Nylon Wire Ties, 10 inch	As required

TOOLS

Wire Strippers
Driver, electric
Small Phillips Head Bit
3/8" Socket, 1/4" Drive or 3/8" Open End Wrench

WARRANTY LABOR ALLOWANCE:

<u>Use Flat Rate Code:</u>	<u>Time</u>
6048-12 Product Upgrade 160527REV Denso dash A/C harness ground wire installation	0.5 hr.

If you have any questions regarding this Bulletin, contact
REV Recreation Group Dealer Technical Support:

Fleetwood Dealer Technical support: (800) 816-9825

Monaco/Holiday Rambler Dealer Technical Support (877) 332-9239

Service literature can be accessed online at: <http://revrvdealers.com>

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Product Upgrade Bulletin 160527REV - Affected Unit Serial Numbers

2017 Fleetwood Discovery LXE

REV Unit Serial #	Chassis/VIN
724GH4423415	4UZACGCY7GCHW7552
724EH4423475	4UZACGCY1GCHX8871
724GH4423550	4UZACGCY5GCHY3927
724GH4423556	4UZACGCY9GCHY3929
724XH4423560	4UZACGCY1GCHY8395
724GH4423561	4UZACGCY3GCHY8396
724GH4423562	4UZACGCY9GCHY8399
724GH4423613	4UZACGCY5GCHY8397
724GH4423617	4UZACGCY7GCHY8403
724GH4423620	4UZACGCY8GCHY8409
724EH4423622	4UZACGCY4GCHY8407
724EH4423625	4UZACGCY6GCHY8408
724EH4423630	4UZACGCY4GCHY6012
724XH4423635	4UZACGCY8GCHY6014
724XH4423638	4UZACGCY1GCHY6016
724EH4423640	4UZACGCY5GCHY6018
724GH4423642	4UZACGCY7GCHY6019

REV Unit Serial #	Chassis/VIN
724GH4423648	4UZACGCY7GCHY6022
724EH4423649	4UZACGCY3GCHZ1301
724EH4423651	4UZACGCY5GCHZ1302
724EH4423657	4UZACGCY9GCHZ1304
724GH4423722	4UZACGCY0GCHZ1305
724XH4423723	4UZACGCY1HCHZ3419
724GH4423727	4UZACGCY1HCHZ3422
724GH4423728	4UZACGCY3HCHZ3423
724GH4423729	4UZACGCY5HCHZ3424
724GH4423730	4UZACGCY7HCHZ3425
724EH4423731	4UZACGCY9HCHZ3426
724EH4423733	4UZACGCY0HCHZ3427
724EH4423737	4UZACGCY0HCHZ3430
724EH4423738	4UZACGCY2HCHZ3431
724EH4423835	4UZACGCY6HCHZ5201
724EH4423836	4UZACGCY8HCHZ5202
724EH4423838	4UZACGCYXHCHZ5203

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Product Upgrade Bulletin 160527REV - Affected Unit Serial Numbers

2017 Fleetwood Pace Arrow

REV Unit Serial #	Chassis/VIN
710DH4423256	4UZAAJDT6GCHW7578
710UH4423269	4UZACJDT0GCHW8560
710UH4423274	4UZACJDT2GCHW8561
710DH4423301	4UZAAJDT8GCHW7579
710UH4423313	4UZACJDT7GCHW7535
710UH4423322	4UZACJDT0GCHW7571
710UH4423327	4UZACJDT2GCHW7572
710UH4423332	4UZACJDT4GCHW7573
710EH4423336	4UZACJDT2GCHW3716
710UH4423365	4UZACJDT6GCHW7574
710UH4423369	4UZACJDT8GCHW7575
710UH4423373	4UZACJDT7GCHX8860
710MH4423378	4UZACJDT4GCHW3717
710UH4423429	4UZACJDT6GCHY3919
710DH4423438	4UZAAJDT0GCHX8866
710UH4423447	4UZACJDT9GCHX8861
710UH4423450	4UZACJDT0GCHX8862
710UH4423461	4UZACJDT2GCHY3917
710UH4423504	4UZACJDT5GCHY6052
710UH4423508	4UZACJDT1GCHY8414

REV Unit Serial #	Chassis/VIN
710UH4423515	4UZACJDT5GCHY8416
710MH4423526	4UZACJDT0GCHY8422
710UH4423534	4UZACJDT7GCHY8417
710UH4423563	4UZACJDT9GCHY8418
710UH4423569	4UZACJDT4GCHZ1291
710MH4423571	4UZACJDT9GCHY8421
710UH4423581	4UZACJDT6GCHZ1292
710UH4423596	4UZACJDTXGCHZ1294
710EH4423660	4UZACJDT2HCHZ3445
710UH4423669	4UZACJDT7GCHZ1298
710UH4423673	4UZACJDT7HCHZ1299
710UH4423682	4UZACJDT7HCHZ3439
710UH4423688	4UZACJDT3HCHZ3440
710MH4423747	4UZACJDT0HCHZ5226
710UH4423751	4UZACJDT5HCHZ3441
710UH4423766	4UZACJDTXHCHZ5217
710UH4423788	4UZACJDTXHCHZ5220
710UH4423801	4UZACJDT3HCHZ5222
710UH4423809	4UZACJDT7HCHZ5224

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Product Upgrade Bulletin 160527REV - Affected Unit Serial Numbers

2017 Holiday Rambler Endeavor

REV Unit Serial #	Chassis/VIN
624GH4423287	4UZACGCY5GCHW7548
624GH4423288	4UZACGCY7GCHW7549
624EH4423344	4UZACGCY3GCHW7550
624GH4423355	4UZACGCY5GCHW7551
624EH4423397	4UZACGCY9GCHW7553
624XH4423398	4UZACGCY0GCHW7554
624EH4423401	4UZACGCYXGCHX8867
624EH4423409	4UZACGCY1GCHX8868
624EH4423410	4UZACGCY3GCHX8869
624EH4423411	4UZACGCYXGCHX8870
624XH4423469	4UZACGCY4GCHY3921
624XH4423470	4UZACGCY6GCHY3922
624EH4423473	4UZACGCYXGCHY3924
624XH4423545	4UZACGCY1GCHY3925

REV Unit Serial #	Chassis/VIN
624EH4423548	4UZACGCY3GCHY3926
624XH4423551	4UZACGCY7GCHY3928
624EH4423557	4UZACGCY5GCHY3930
624XH4423611	4UZACGCY7GCHY8398
624XH4423616	4UZACGCY3GCHY8401
624XH4423619	4UZACGCY9GCHY8404
624EH4423621	4UZACGCY0GCHY8405
624EH4423643	4UZACGCY3GCHY6020
624EH4423724	4UZACGCY8HCHZ3420
624EH4423734	4UZACGCY2HCHZ3428
624EH4423739	4UZACGCY4HCHZ3432
624EH4423833	4UZACGCY1HCHZ5199
624EH4423840	4UZACGCY3HCHZ5205

2017 Holiday Rambler Endeavor XE

REV Unit Serial #	Chassis/VIN
633PH4423342	4UZACGDT2GCHX8851
633PH4423350	4UZACGDT4GCHX8852
633PH4423400	4UZACGDT6GCHX8853
633PH4423403	4UZACGDT8GCHX8854
633PH4423414	4UZACGCY2GCHY8406
633PH4423476	4UZACGCY5GCHY8402
633PH4423477	4UZACGCY2GCHY6011
633PH4423479	4UZACGDT1GCHY6455
633PH4423480	4UZACGDT3GCHY6456
633PH4423544	4UZACGDT5GCHY6457
633PH4423559	4UZACGDT7GCHY6458
633PH4423615	4UZACGDT9GCHY6459
633PH4423626	4UZACGDT0GCHY8410
633PH4423633	4UZACGDT2GCHY8411

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Product Upgrade Bulletin 160527REV - Affected Unit Serial Numbers

2017 Holiday Rambler Navigator XE

REV Unit Serial #	Chassis/VIN
632UH4423260	4UZACJDT9GCHW7536
632UH4423276	4UZACJDT7GCHW7566
632UH4423281	4UZACJDT9GCHW7567
632UH4423284	4UZACJDT0GCHW7568
632EH4423382	4UZACJDTXGCHW7576
632MH4423388	4UZACJDT2GCHW6826
632DH4423442	4UZAADT5GCHY3920
632UH4423465	4UZACJDT4GCHY3918
632UH4423512	4UZACJDT3GCHY8415
632UH4423538	4UZACJDT5GCHZ1297
632UH4423586	4UZACJDT1GCHZ1295
632UH4423664	4UZACJDT7GCHY8420
632UH4423776	4UZACJDT1HCHZ5218

2017 Holiday Rambler Scepter

REV Unit Serial #	Chassis/VIN
630QH4423250	4UZFCGCY2GCHW7545
630QH4423345	4UZFCGCY3GCHX8845
630GH4423353	4UZFCGCY2GCHY3907
630GH4423408	4UZFCGCY9GCHX8848
630QH4423478	4UZFCGCY5GCHY3903
630GH4423484	4UZFCGCY5GCHX8846
630SH4423555	4UZFCGCY5GCHY6025
630SH4423558	4UZFCGCY0GCHY3906
630GH4423654	4UZFCGCY6GCHY6454
630GH4423726	4UZFCGCY9GCHY8389
630QH4423740	4UZFCGCY5GCHY8390
630QH4423743	4UZFCGCY2HCHZ3418

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Product Upgrade Bulletin 160527REV - Affected Unit Serial Numbers

2017 Monaco Diplomat

REV Unit Serial #	Chassis/VIN
621SH4422927	4UZFCGCYXGCHV6678
621QH4423245	4UZFCGCY9GCHW7543
621GH4423247	4UZFCGCY0GCHW7544
621GH4423252	4UZFCGCY4GCHW7546
621GH4423343	4UZFCGCY6GCHW7547
621SH4423402	4UZFCGCY7GCHX8847
621SH4423474	4UZFCGCY0GCHX8849
621GH4423623	4UZFCGCY4GCHY3908
621QH4423644	4UZFCGCY7GCHY6026
621SH4423647	4UZFCGCY9GCHY6027
621SH4423650	4UZFCGCY4GCHY6453
621QH4423828	4UZFCGCY0HCHZ5197

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REV Recreation Group
1031 US 224 E
Decatur, IN 46733
1-800-509-3417

IMPORTANT PRODUCT UPGRADE INFORMATION #160527REV August 2016

Dear Valued Fleetwood RV Motorhome Owner:

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, IN, is contacting the owners of certain model year 2017 Fleetwood brand Pace Arrow and Discovery LXE Class A motorhomes.

This notice is sent to inform you of important product upgrade information concerning your motor home.

Why is the product upgrade being offered?

A ground wire, needed for the dash air conditioner unit's condenser fan to operate, may have been omitted, thus preventing the fan from activating. If the condenser fan does not operate, the dash air conditioner may fail to cool the dash air to your satisfaction. The addition of the ground wire will correct this condition.

How can you take advantage of this product upgrade?

Please contact an **authorized REV Recreation Group servicing dealer** to schedule the upgrade procedure. The procedure is expected to require less than one hour, however additional time may be required by your dealer due to service scheduling.

The upgrade is offered free of charge to owners of vehicles still within their base warranty period, or one year from the date of this letter (whichever is later).

For assistance locating an **authorized REV Recreation Group servicing dealer**, you may visit this web page:

<http://www.fleetwoodrv.com/locate>

Or call REV Recreation Group Owner Relations toll-free at:
(800) 509-3417

When you deliver your motor home for service, your dealer will complete a Repair Order. Upon completion of the upgrade procedures, please sign the dealership's Internal Repair Order.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed, postage-paid Vehicle/Owner Information Update Card and return it to REV Recreation Group. This will allow us to update our records, and if necessary, notify the new owner using the information you provide.

If you have any questions regarding this **Product Upgrade #160527REV**, contact:

**REV Recreation Group Owner Relations
(800) 509-3417**

REV Recreation Group, Inc., is pleased to offer this Product Upgrade. Your satisfaction and enjoyment of your Fleetwood RV brand recreational vehicle is of great importance to us.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

REV RECREATION GROUP, INC.



IMPORTANT PRODUCT UPGRADE INFORMATION #160527REV August 2016

Dear Valued Holiday Rambler Motorhome Owner:

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, IN, is contacting the owners of certain model year 2017 Holiday Rambler Endeavor, Endeavor XE, Navigator XE, and Scepter Class A motorhomes.

This notice is sent to inform you of important product upgrade information concerning your motor home.

Why is the product upgrade being offered?

A ground wire, needed for the dash air conditioner unit's condenser fan to operate, may have been omitted, thus preventing the fan from activating. If the condenser fan does not operate, the dash air conditioner may fail to cool the dash air to your satisfaction. The addition of the ground wire will correct this condition.

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<http://www.holidayrambler.com/locate>

Or call REV Recreation Group Owner Relations toll-free at:
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Sincerely,

REV RECREATION GROUP, INC.



IMPORTANT PRODUCT UPGRADE INFORMATION #160527REV August 2016

Dear Valued Monaco Motorhome Owner:

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, IN, is contacting the owners of certain model year 2017 Monaco Diplomat Class A motorhomes.

This notice is sent to inform you of important product upgrade information concerning your motor home.

Why is the product upgrade being offered?

A ground wire, needed for the dash air conditioner unit's condenser fan to operate, may have been omitted, thus preventing the fan from activating. If the condenser fan does not operate, the dash air conditioner may fail to cool the dash air to your satisfaction. The addition of the ground wire will correct this condition.

How can you take advantage of this product upgrade?

Please contact an **authorized REV Recreation Group servicing dealer** to schedule the upgrade procedure. The procedure is expected to require less than one hour, however additional time may be required by your dealer due to service scheduling.

The upgrade is offered free of charge to owners of vehicles still within their base warranty period, or one year from the date of this letter (whichever is later).

For assistance locating an **authorized REV Recreation Group servicing dealer**, you may visit this web page:

<http://www.monacocoach.com/locate-rv-dealers>

Or call REV Recreation Group Owner Relations toll-free at:
(800) 509-3417

When you deliver your motor home for service, your dealer will complete a Repair Order. Upon completion of the upgrade procedures, please sign the dealership's Internal Repair Order.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed, postage-paid Vehicle/Owner Information Update Card and return it to REV Recreation Group. This will allow us to update our records, and if necessary, notify the new owner using the information you provide.

If you have any questions regarding this **Product Upgrade #160527REV**, contact:

**REV Recreation Group Owner Relations
(800) 509-3417**

REV Recreation Group, Inc., is pleased to offer this Product Upgrade. Your satisfaction and enjoyment of your Monaco brand recreational vehicle is of great importance to us.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

REV RECREATION GROUP, INC.